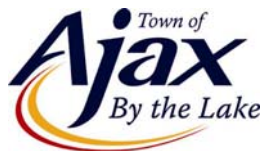


# A Partnership-Based Community Safety Strategy for Ajax



Developed By the Following Partnership Agencies:



Approved by Ajax Town Council on October 27, 2008

MESSAGE FROM  
MAYOR STEVE PARISH  
AND  
POLICE CHIEF MIKE EWLES

---

On behalf of our respective organizations and Community Safety Partners, we are pleased to present, *Making a Safe Community... Safer: A Community Safety Strategy for Ajax*.

This strategy is a culmination of hard work by 11 community partners who began working together in June 2007. It was developed using a community-based model to draw on the strengths and contributions of our organizations, making it truly reflective of the entire community.

The strategy outlines 61 key actions that will be undertaken over the next five to seven years, and includes challenging deliverables that can be measured and monitored to ensure we meet our targets and make real inroads.

We believe that everyone has the right to feel safe and all of us have a part to play in making sure that Ajax remains a vibrant, safe and caring community. We are confident that with the ongoing commitment of all of our partners, and by working together, Ajax will remain one of the safest places to call home.

Sincerely,



Steve Parish  
Mayor, Town of Ajax



Mike Ewles  
Police Chief, Durham Regional Police Services

# EXECUTIVE SUMMARY

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Ajax, a Town of 92,000, is a vibrant, safe and caring community, rich in history and diversity. The Town takes pride in providing opportunities for community enjoyment, leisure and lifelong learning experiences through a wide range of services, amenities, programs and events.



Asked about specific quality of life measures in 2005, 93 per cent of Ajax residents stated that a feeling of belonging and safety in one's neighbourhood was very important. Of those, 74 per cent felt the Town was doing an excellent or good job; however, further improvement was required.

In response to the 2005 survey and a number of serious community safety related incidents, Town staff proactively conducted a preliminary review of the issues affecting the community. Common factors, the root cause of crime and municipal best practices, were all reviewed.

As a result of staff's initial review, residents concerns and feedback, and Ajax Council's expressed desire to find effective solutions, the Town identified the development of a Community Safety Strategy (CSS) as a top priority in the Town's 2007-2010 Strategic Plan.

What is a Community Safety Strategy? A Community Safety Strategy is an actionable, strategic planning document that provides a sound basis for implementing sustainable solutions to community safety. The primary goal of a safety strategy is to bring individuals, agencies and organizations together in an atmosphere of support to build on our existing community assets, while examining the opportunities and challenges that could not be solved by one group alone.

As community safety is the responsibility of the whole community, the Town invited a number of local and regional organizations, government agencies, and individuals to work in collaboration and form a partnership-based steering committee. It is through effective partnership and sharing of expertise, tools and resources that resulted in a comprehensive CSS for Ajax. It has been demonstrated around the world that by bringing people together who live and work in a community with government, businesses and community services, local safety issues and problems can be identified and responded to more effectively.

The Community Safety Steering Committee includes:

Community Safety Strategy Partners		
The Youth Centre	Regional Municipality of Durham - Social Services	Town of Ajax
Community Development Council Durham	Safe Communities of Pickering-Ajax	Durham Regional Police Service
Local Residents	John Howard Society	Veridian Connections Inc.
Durham District School Board	Durham District Catholic School Board	

This CSS covers the activities and actions of the Community Safety Steering Committee, active from June 2007 to September 2008, and outlines a series of strategies aimed at enhancing community safety in Ajax over the short, medium and long term.

The key objectives of the CSS are:

To identify root causes and issues which contribute to the community members' concerns about their safety;

To develop recommendations and clear action plans to strengthen overall community safety using a partnership-based approach;

To develop an implementation plan for the Community Safety Strategy;

To build and foster community-based leadership through a clear, concise and easily understood strategy; and

To enhance public awareness, education and communication on issues that may affect resident safety and strategies for improvement.

A "safe community" can mean different things to different communities. To ensure the CSS was responsive to the needs of Ajax, the steering committee used feedback from its consultation process to form a Community Safety Vision.

The vision is outlined as follows:

#### Community Safety Vision

A caring and healthy community, founded on the principles of fairness and equity, where neighbourhoods thrive and residents feel safe.

To support the vision and the development of the CSS, a series of quality statements for a safe and healthy Ajax were identified:

### Quality Statements

1. Caring residents who are connected and involved in their community.
2. Family, community and government share responsibility for the safety, protection and well-being for children and youth.
3. Equal and timely access to high quality health, social and emergency services for all.
4. Residents and community partners working together to maintain a safe community and enhance our quality of life.
5. Neighbourhoods with well-used gathering places such as schools, parks and facilities which are accessible and inter-connected.
6. Residents engaging in a variety of community recreation, culture and leisure activities.
7. Economically strong community which creates opportunities for employment and strengthens the local economy.

To achieve the objectives of the CCS, four strategic themes for action were developed. The themes were further supported throughout the public consultation phase as issues were identified and aligned in an effort to streamline priorities. Each thematic group outlines a series of recommended strategies, leadership and timelines. The CSS includes a total of sixty-six (66) key strategies, requiring coordinated action by all of the CSS partners. Below are the four thematic areas of the CSS:

### Strategic Themes for Action

#### Neighbourhoods

2.1.1 Enhancing Community Cohesion

2.1.2 Fostering a Sense of Safety in Public Places, Facilities and Locations

2.1.3 Enforcing Property Standards Proactively

Total number of recommended strategies - 19

#### Youth, Families & Seniors

2.2.1 Enhancing Opportunities to Report Criminal Activity (particularly among Youth)

2.2.2 Engaging Youth in the Community

2.2.3 Addressing the Perception of Increased Criminal Activities by Youth

2.2.4 Increasing the Accessibility of Youth Related Programs and Services

2.2.5 Reinforcing Safety of Children/Youth in Schools

Total number of recommended strategies - 26

## Transportation and Getting Around

### 2.3.1 Enhancing Traffic Safety

### 2.3.2 Improving the Ability of Residents to Get Around Town Safely including Alternative Modes of Transportation

### 2.3.3 Creating Sufficient Parking Alternatives

Total number of recommended strategies - 12

## Policing

### 2.4.1 Increasing Police Visibility and Building Stronger Relationships with Residents and Youth in Ajax

### 2.4.2 Clarifying the Crime Reporting and Communication Procedures with Durham Regional Police Services (DRPS)

Total number of recommended strategies - 9

It is important to note that action items in this document are a starting point. The implementation plan outlines a five-year time line (and beyond) in order to effectively respond to and address the emerging challenges and opportunities. Through regular monitoring, reporting and sharing of ideas the CSS will be an evolving document, and one that has the ability to adapt as it moves forward.

This plan is about building on the many assets that has made Ajax the community in which it is today - a community rich in history, with wonderful traditions and a strong sense of community and family, yet responsive to its growth, diversity and breadth of opportunities.

As it states in an old African proverb "It takes a whole village to raise a child". By working collaboratively, "we" can build a stronger and safe future for our children, youth and families. Through the implementation of this comprehensive Community Safety Strategy, we can ensure Ajax remains a safe and caring community.

# ACKNOWLEDGEMENTS

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The Community Safety Strategy for the Town of Ajax was developed between 2007 and 2008 through a partnership approach co-managed by the Safe Communities of Pickering-Ajax (SCOPA), The Youth Centre, and the Corporation of the Town of Ajax.

We gratefully acknowledge the commitment of the Community Safety Steering Committee that included the following dedicated individuals:

Brenda McDonald, Durham Catholic District School Board  
Christie McLardie, Corporation of the Town of Ajax  
Eileen Hanna, Community Representative  
Inspector Jim Douglass, Durham Regional Police Service  
Janet McPherson, The Youth Centre  
Jim McKinnon, Safe Communities of Pickering/Ajax (SCOPA)  
Laura Panasky, Community Development Council Durham  
Lorna McGrath, Corporation of the Town of Ajax  
Marilou Murray, Corporation of the Town of Ajax  
Marilyn Crawford, Durham District School Board  
Matt Pegg, Fire & Emergency Services, Corporation of the Town of Ajax  
Mitch LePage, Durham Catholic District School Board  
Paul Dobbs, John Howard Society  
Penny Contreras, Regional Municipality of Durham  
Scott Glew, Corporation of the Town of Ajax  
Sergeant Gerry Moote, Durham Regional Police Service  
Sharlene Melnike, Corporation of the Town of Ajax  
Susan Bland, The Youth Centre  
Terry Britton, Veridian Corporation  
Tracey Vaughan, Community Development Council Durham  
Tracy McMurray, Corporation of the Town of Ajax

The Steering Committee also thanks Louise Soulliere, Maria Wiggers, Chris Mace, David Forget and Brooke Tucker-Reid of the Town of Ajax, for their support throughout the process.



The partnership would like to acknowledge the consulting firm of DPRCA Canada on their contribution towards the development of the Community Safety Strategy for Ajax.

The Community Steering Committee wishes to extend their appreciation to the many community residents and organizations who provided input throughout the consultation activities:

Alex Krebelj	Gord Tewnion	Mary Slavik
Amy Nagel	Grade 10 Civics Class -	MaryAnne VandenHengel
Ana Mazhar	J. C. Richardson	Mayor Steve Parish
Andrea Misher	Collegiate High School	Michael Jackowse
Angela Kirby	Howie Dayton	Michael Carpe
Angela Gibson	Jackie Dick	Monica Edwards
Anne Kerubo	Jackie Baker	Nicole Hannon
Aubrey Bhagwandat	James Fidler	Nkosi Adams
Brandy Henderson	Janet Donovan	Olwen Goves
Brenda Guenette	Janice Persaud	Pat Brown
Brenda Hill	Jason Morris	Paul Allore
Brian Moore	Jeff Stewart	Pauline Sheeham
Brian Skinner	Jennifer Adamson	Pauline Hopley
Cheryl Hermer	Jeremy de Mel	Phil Pomeroy
Chris Fortin	Jillian Missen	Phil Jocz
Colleen Jordan	Jim Langlois	Raedah Abdullah
Connie Coll	Joanne Dies	R. Ravindrakumar
Dave Meredith	Joe Dickson	Randy Wilson
Debbie Russell	John Draskovic	Richard Jones
Derek Clarke	John Fleck	Rick Richmond
Derek Hannan	John Rose	Rob Braid
Dianne Robertson	Joonie Degotsky	Rob Ford
Donna Brown	Joyce Bent	Robbie Hall
Druce Ayres	Kathy McKie	Salisa Mohamed
Eleanor MacDonald	Keith Sarre	Sandra Jones
Eric White	Kim Krane	Sarah Dodge
Gary Gibson	Laura Perri	Shannon Mack
Gary Walsh	Linda Curley	Steve Peters
Geoff Nie	Lorraine Aarons	Tania Marcuzzi
Geoff Carpentier	Mahmood Mustafa	Tass Tsakamas
George Tollar	Mark Squires	Veronica Vernon
Gina Meeger	Marty de Rond	Wilma Graham
Gord Dyck	Mary Tkatch	

\*We apologize if we have omitted any participants

Thanks are also extended to over 1000 residents who took time to provide feedback through the Community Workbook exercise and through the Town of Ajax's web site.

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# 1.0 INTRODUCTION

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The development of a Community Safety Strategy (CSS) for Ajax is the first of its kind for the community. The CSS was developed in response to a desire expressed by various community stakeholders, including residents and Ajax Town Council, to “make a safe community safer.” During the development of the Town’s Strategic Plan in early 2007, safety was identified as the number one strategic priority for residents. In response, the Town of Ajax initiated an innovative process to develop a partnership-based CSS.



The Town was pleased to champion this initiative with Safe Communities of Pickering Ajax (SCOPA) and The Youth Centre in a tri-partnership to provide overall leadership to the development of a strategy for Ajax. Recognizing the importance of this community wide initiative, many other community organizations and residents also acknowledged that they could play a vital role in shaping Ajax through their contributions in developing short and long term sustainable solutions that would have greater community impact. To do this, a Community Safety Strategy Steering Committee was formed, which included representatives from local and regional organizations, the Town and community members. Each is briefly described below.

## *Safe Communities of Pickering-Ajax (SCOPA)*

SCOPA is a volunteer organization committed to the welfare of the residents of Pickering and Ajax. Since its formation in 1997, SCOPA’s strategy has been to encourage safe living and prevention of injury by offering a range of safety programs. The organization targets three main constituencies: teenagers, small business and seniors.

## *The Youth Centre*

The Youth Centre is a community health centre for youth funded by the Central East Local Health Integration Network. The Youth Centre provides free and confidential medical services, counselling, young parent support, outreach and health and wellness programs for youth in Ajax and Pickering. An inter-disciplinary team of professionals offer programs and services in a non-judgmental and welcoming environmental and assist youth in making informed choices about their personal growth and well being.

### *Town of Ajax*

Located in Durham Region, the Town of Ajax is a strong and connected community of approximately 100,000 residents. The Town offers a vibrant mix of established and new residential neighbourhoods, along with a rich natural heritage, all of which contribute to the high quality of life that Ajax offers to its residents. The Town delivers many services, programs and events that are aimed at supporting and nurturing a safe community (e.g. parks, recreation and culture programs and services; festivals and events, fire and emergency services, by-law compliance and enforcement, transportation and planning).

### *Durham Region - Social Services*

Durham Region is comprised of eight area municipalities (Oshawa, Pickering, Ajax, Whitby, Clarington, Brock, Scugog, and Uxbridge). The regional government includes ten departments - one of which is Social Services. The Social Services Department provides support programs in the following areas: children, housing, family, income support, and long-term care. The department also partners with community agencies to support immigrant settlement, diversity and poverty reduction.

### *Community Development Council Durham*

The Community Development Council Durham (CDCD) is a not-for-profit charitable organization founded in 1970 that supports the Durham Region by effectively responding to emerging social issues, and encouraging the community to work together to identify gaps in service. Through research initiatives, and building on existing community assets, CDCD works to develop the required strategies to address the identified gaps.

### *John Howard Society*

The John Howard Society of Durham Region (JHS) is a non-profit, social service agency dedicated to servicing individuals and families, youth and adults, offering programs and services in areas such as relationships, counselling, employment, literacy, housing, eviction prevention, crime prevention, harm reduction and parenting.

### *Durham Regional Police Service*

The Durham Regional Police Service (DRPS) serves the residents and visitors of Durham Region, a rapidly growing area of more than 600,000 people. DRPS provides services to eight local municipalities inclusive of Ajax. With over 1,100 members, the DRPS is a progressive and innovative organization, with a clear commitment to continuously improving the quality of service provided to the residents of Durham.

### *Local Resident Representation*

As community safety was the number one priority of residents during the development of the Town 2007-2010 Strategic Plan, two local residents were asked to participate in the development of a strategy for Ajax.

### *Local Business Representation - Veridian Corporation*

Veridian was created through the merger of the Hydro-Electric Commissions of Ajax, Clarington and Pickering. As a significant business contributor to the local and regional economies, the community safety partnership welcomed Veridian Corporation to its membership.

### *Durham District School Board*

The Durham District School Board (DDSB) governs education at public elementary and secondary schools throughout the Durham Region. There are a total of 18 elementary schools and 3 secondary schools within the Ajax community. They are committed, through shared responsibilities and continuous improvement, to provide secure, healthy and safe environments for its staff and students.

### *Durham Catholic District School Board*

The Durham Catholic District School Board (DCDSB) is a publicly-funded catholic school board located in Durham Region that includes 8 elementary and 2 secondary schools located in Ajax community. Also within the board is one Adult Education Centre, located in Ajax. The schools offer religious education and a family life curriculum that encourages community well-being and healthy lifestyles.

## 1.1 Overview and Intent of the Community Safety Strategy

Ajax is, and is perceived to be, a safe community. A 2007 survey concluded that eight in 10 Ajax residents perceive the Town as a safe community. The Community Safety Strategy (CSS) builds upon the base of existing community assets, including safety-related initiatives, programs, policies and activities already underway in Ajax (Appendix A). Information about ongoing initiatives was supplemented by input and support from members of Council, Town staff, community organizations and residents, and research on best practices in community safety. The Steering Committee provided guidance and strategic direction throughout the process, and ensured that the CSS is visionary, yet realistic and achievable, for Ajax.

The CSS addresses perceived safety issues in the Town, and suggests a series of actions aimed at addressing challenges, while building on the many existing strengths of the community. The actions provide great opportunities that will enhance feelings of safety and security for residents, businesses and visitors alike.

Intended to be a guiding document, the CSS provides actions for a number of identified community partners, including residents, organizations and agencies, all of which bring a wealth of experience and expertise that will contribute significantly to enhancing community safety over the short and long-term. As the plan moves forward, many more opportunities to participate will be extended to broader community stakeholders who share an interest in making a difference in Ajax.

The key objectives of the CSS are:

- To identify root causes and issues which contribute to the community members' concerns about their safety;
- To develop recommendations and clear action plans to strengthen overall community safety using a partnership-based approach;
- To develop an implementation plan for the Community Safety Strategy;
- To build and foster community-based leadership through a clear, concise and easily understood strategy; and
- To enhance public awareness, education and communication on issues that may affect resident safety and strategies for improvement.

## 1.2 Process to Develop the Community Safety Strategy

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The process to develop the CSS was designed to build awareness among the community, partners, stakeholders and Town staff and also to encourage broad and active involvement and participation.

The process began in March 2007 through the adoption of a Community Safety Strategy report and process by Ajax Town Council. It involved a four phased process which included:

- 1) Initiation Process: Steering Committee Formation, Communication Plan & Project Deliverables;
- 2) Community Research & Assessment/Consultation;
- 3) Data Analysis & Plan Development; and
- 4) Finalization of Plan/Approval.

The Strategy was developed based on feedback received through the consultation and communication process, active research on current safety programs, services and initiatives and best practices in other jurisdictions and strategic guidance from the Community Safety Steering Committee.

### 1.2.1 Communication and Consultation

The Community Safety Strategy was developed through a collaborative approach, actively engaging residents, businesses, students, community organizations, agencies,

and the Town of Ajax. An extensive communications program informed stakeholders about the CSS process and invited people to take part. A copy of the work plan for the development of the CSS is included in Appendix B.

A number of key consultative processes were undertaken to ensure that Ajax residents and stakeholders had the opportunity to provide input into the process, receive updates on the status of the plan, and provide feedback and share ideas on how Ajax could become a safer community.

The following summarizes the various public and stakeholders consultation activities:

**Key Contact Interviews with Community Groups, Agencies, School Students, Residents and Town staff** - Interviews were conducted with relevant stakeholders in order to garner a robust understanding of the opportunities, issues, and challenges to be reflected in the CSS. An interview instrument was developed in consultation with the client. A total of 20 interviews were conducted, involving more than 100 community stakeholders.

**Community Safety Workbooks** - A workbook questionnaire was designed and distributed across the community in electronic format and in hardcopy (including a postage paid envelope). The workbook elicited feedback on safety issues, barriers to solving the issues and actions that community leaders could take to solve or reduce the safety issues mentioned. The workbook was designed in such a way that it could be completed with a group of friends, neighbours, associates or individually. More than 1000 responses were received using the Community Workbooks. A copy of the Community Safety Workbook is attached as Appendix C.

**Two Public Community Safety Forums** - Safety forums were conducted in November 2007 and participants were asked to provide comments on the Phase 1 research findings presented and identify additional priorities and safety issues that were important to them. Safety Forum participants were also asked what actions could be taken to solve or reduce the safety issues discussed. Approximately 50 residents were in attendance at the public forums to provide input.

**A Consultation and Communication Plan for the CSS** - A consultation and communication plan was designed to develop awareness in the community, among partners, stakeholders and Town staff and encourage broad and active involvement in the development of the CSS. The Consultation and Communication Plan identified various consultation and communication activities in relation to the CSS development process, as well as proposed forms of the communications. A number of target audiences and communication tactics are employed throughout the process. The consultation and communication forms included:

- Regular notices in the Town of Ajax Community Page in the Ajax News Advertiser;
- Community Posters in many locations and broad distribution of flyers on the CSS;
- Letters to individuals and groups with an interest in community safety;

- Newspaper articles and regular media releases on the CSS;
- Web site information on the CSS (posted/links on partnership web pages);
- E-mail notices for Ajax-Pickering Board of Trade Distribution;
- Town of Ajax Newsletter “Ajax Today” article on the CSS;
- Notice in Town’s Economic Development Newsletter;
- Article in Town’s recreation brochure; and
- Presentations to Ajax’s Citizen Advisory Committee (8).

The views and suggestions provided in the consultation program identified a range of safety concerns, including ones viewed to be the most important. Stakeholders also provided a range of possible actions to address the identified safety concerns. These suggestions to enhance community safety provided a basis for further research and discussions by the Steering Committee in developing the proposed actions identified in this strategy.

### 1.2.2 Research and Best Practices

Research was conducted to provide background and context for the development of the Community Safety Strategy (CSS). The research provided an understanding of safety issues in Ajax as well as the programs, initiatives and activities being carried out by the various community safety partners to enhance safety. The research also provided examples of the types of safety initiatives in other jurisdictions in Ontario and abroad.

A review of best practices was conducted to outline key components of community safety strategies in other jurisdictions and draw on other experiences to assist in developing an appropriate and effective community safety strategy for Ajax. What is worthy to note is that few municipalities have gone through the process of developing a safety strategy or document’s of similar nature in Ontario and even beyond the Canadian borders. Of those who have developed strategies (City of Toronto, Town of Whitby, City of Ottawa and City of London) none have developed a strategy that uses a “partnership-based” model and involved the community to the extent of the Ajax CSS. The Ajax model is now being reviewed and examined by other municipalities interested in developing a similar partnership-based strategy.

A summary report for the CSS - Phase One was developed and made available to the public in late 2007. It presented a summary of the background research, a jurisdictional review, demographic analysis, background description on partnership organizations and a Strengths, Weaknesses, Opportunities and Constraints (SWOC) analysis.

The summary report is available on the Town’s Web site at [www.townofajax.com](http://www.townofajax.com).

## 1.3 Key Focus Areas

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At the outset of the process, the community partners identified four areas of focus for the CSS:

- Strengthening neighbourhood safety;
- Investing in the well-being of children, youth and families;
- Developing and strengthening community partnerships; and
- Enhancing the relationship with Durham Regional Police Services and working to support their role in the provision of Crime Prevention and its impact on broader community safety initiatives.

These focus areas were reconfirmed through the consultation process, and were supported by the partner organizations, community groups, residents and students as a basis for developing the Community Safety Strategy.

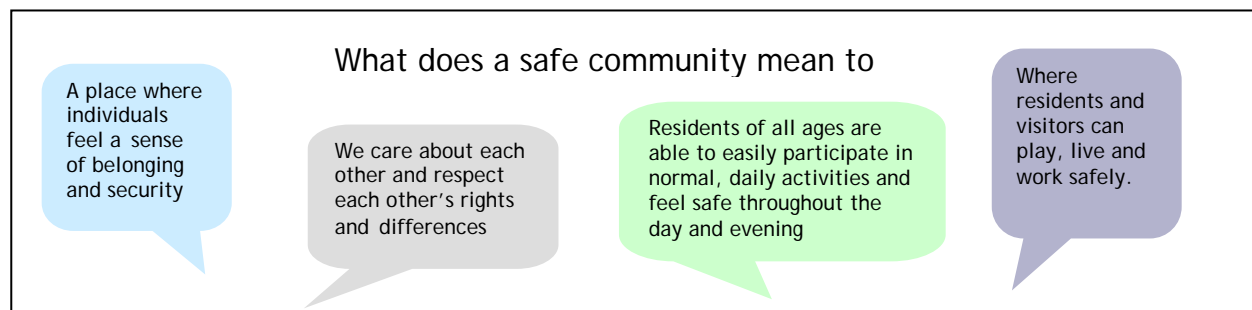
The four themes are woven into the final vision, quality statements and action plans for the final CSS.

## 1.4 Our Community Safety Vision

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During the development of the Community Safety Strategy (CSS), residents, interviewees and partners in Ajax identified that they would like to have a 'livable community' and an improved quality of life as the Town grows, providing for an active, healthy and safe community.

A "safe community" can mean different things in different communities. In Ajax, those who provided feedback during the development of the CSS defined a safe community using some common terminology. Some of the phrases heard during the public consultation process are listed below:



The CSS Steering Committee used this input from the consultation process to develop a “Community Safety Vision” for Ajax.

### Community Safety Vision

A caring and healthy community, founded on the principles of fairness and equity, where neighbourhoods thrive and residents feel safe.

The vision is an important element of the CSS because it establishes an ideal state to be achieved through the implementation of the strategy.

## 1.5 Quality Statements

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To support the vision and development of the Community Safety Strategy, a series of seven quality statements for a safe and healthy Ajax were identified. Quality statements define the elements of a safe community in Ajax.

### Quality Statements:

Caring residents who are connected and involved in their community.

Family, community and government share responsibility for the safety, protection and well-being for children and youth.

Equal and timely access to high quality health, social and emergency services for all.

Residents and community partners working together to maintain a safe community and enhance our quality of life.

Neighbourhoods with well-used gathering places such as schools, parks and facilities, which are accessible and inter-connected.

Residents engaging in a variety of community recreation, culture and leisure activities.

Economically strong community, which creates opportunities for employment and strengthens the local economy.



Armed with background research, best practices from other jurisdictions and the knowledge of what stakeholders would like the Town to be, the partnership-based Steering Committee identified a series of strategies and actions that need to be undertaken to successfully attain the vision and ensure the quality statements are fully realized.

This vision, along with the results of the consultation process, background research, and the guidance of the Steering Committee, helped to develop a series of responsive strategies in four key focus areas to ensure a safer Ajax. The four focus areas and the strategies are included in Section 2.0.

## 2.0 MAKING A SAFE COMMUNITY SAFER

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The Community Safety Strategy Steering Committee recognizes that there are multiple factors that create a safe, caring and healthy community. Four strategic themes for action were developed in order to address these factors, and provide for clearly defined solutions. These themes were further supported throughout the public consultation phase as issues were identified and aligned in an effort to streamline priorities. The following four themes of action were identified:

Neighbourhoods;  
Youth, Families and Seniors;  
Transportation and Getting Around; and  
Policing.

The CSS includes a total of thirteen (13) goals and sixty-six (66) key strategies, requiring coordinated action by all of the CSS partners. This section presents the goals and strategic actions to be taken in Ajax to support each of those themes; each sub-section includes:

Partnership Strategies;  
Leadership and Supporting Partners; and  
Timelines for Initiating Implementation - Short (1-2 years), Medium (3-4 years), and Long (5 years or more).

### 2.11 Neighbourhoods



Neighbourhoods are the cornerstones of every healthy community. They encompass many important elements that support a strong feeling of belonging and sense of community which include safe and clean schools, well-maintained parks, safe roads and local amenities. Safe neighbourhoods are where people connect and relationships grow and prosper, where people of all ages can enjoy daily activities without feeling uncomfortable or vulnerable to undesirable activity. Through proactive measures and continued efforts in building well-connected neighbourhoods, Ajax will create a better sense of community for all families and residents.

To facilitate the strengthening of healthy and safer neighbourhoods in Ajax, a series of strategies were identified. These strategies fall into three thematic areas: enhancing community cohesion; fostering a sense of safety in public places, facilities and locations; and, enforcing property standards proactively. Each is described below in sub-section 2.1.1 through 2.1.3.

Within the *Neighbourhood* thematic area, a total of fifteen (19) key partnership strategies have been identified; and grouped into the following categories:

- Enhancing Community Cohesion - 12
- Fostering a Sense of Safety in Public Places, Facilities and Locations - 4
- Enforcing Property Standards Proactively - 3
- Total number of recommended strategies - 19

### 2.1.1 Enhancing Community Cohesion

Many rapidly growing GTA municipalities have residents who are faced with the challenge of balancing work, family and community. The cost of housing and other social variables have resulted in greater percentages of time allocated to commuting and working. Accordingly to a 2006 University of Toronto Transportation Survey, approximately 85 per cent of Ajax residents commute outside of the Town to work. Further, recreational and family commitments also impact the availability of personal time, limiting opportunities for engaging others within neighbourhoods and increasing cohesion. With recognition of individual time commitments, there is a need to ensure that adequate opportunities exist in Ajax for residents and businesses to engage with one another to build community attachment and cohesion.

A number of initiatives are already underway in Ajax to support community cohesion, including:

- Newcomer Settlement Program;
- Language Instruction for Newcomers;
- Seniors Friendship Club;
- Community Helpers Program;
- Many cultural and recreation events offered by the Town of Ajax [www.townofajax.com](http://www.townofajax.com)
- Newcomer & Neighbourhood Socials;
- Neighbourhood Watch;
- Volunteer Recognition Program;
- Diversity and Community Engagement Advisory Committee – currently exploring ways to engage multicultural community in local events and the development of future community celebrations;
- Reviewing municipal practices to establish healthy communities (i.e., a broader mix of housing types in neighbourhoods, design standards, ample shopping areas and walkability.); and
- Working in partnership with school boards to support community use of schools and the future development of neighbourhood community schools and facilities.

A detailed listing of all programs and services offered by various partners, agencies and organizations in Ajax is included in Appendix A.

Research indicates that in neighbourhoods where people feel safer they tend to actively participate in community activities and interact with their neighbours. The following strategies are aimed at fostering support for community initiatives and facilitating new linkages in communities.

Strategy No.	Partnership Strategies	Leadership and Supporting Partners	Timelines for Initiating Implementation
1	Implement a community development program in a Ajax Municipal Housing site to provide direct services and tools to support the community members to support a cohesive and healthy community.	Lead: Region of Durham, Social Services  Supporting Partners: Durham Regional Police Service, The Youth Centre, Other various Community Services Providers	Short (1-2 years)
2	Create a Neighbourhood "tool kit" to help residents plan and host neighbourhood events (i.e. BBQs, family days, walking groups, etc.) and create neighbourhood associations.	Lead: Town of Ajax - Office of the CAO  Supporting Partners: Durham Region - Social Housing (Ontario Early Years Centres - Family Resources) The Youth Centre Community Development Council Durham (CDCD)	Short (1-2 years)

Strategy No.	Partnership Strategies	Leadership and Supporting Partners	Timelines for Initiating Implementation
3	Conduct a “Quality of Life” survey in Ajax to better understand the root causes of crime/ safety in the community. Once complete develop effective strategies that will contribute to building social cohesion.	Lead: Town of Ajax - Office of the CAO  Supporting Partners: CDCD  Community Partners	Short (1-2 years)
4	Promote the Town of Ajax status as a “Youth Friendly Community” and strive to reach Platinum status through the Ministry of Health Promotion Youth Friendly Community Recognition Program.	Lead: Town of Ajax - Recreation & Culture	Short (1-2 years)
5	Assess the specific needs of high-priority communities and develop a progressive plan that supports neighbourhood development.	Lead: Durham Region  Supporting Partners:  UOIT CDCE	Short (1-2 years)
6	Host a neighbourhood event in Ajax high priority communities that supports continued development.	Lead: Town of Ajax  Supporting Partners: The Youth Centre	Short (1-2 years)
7	Develop an adult mentorship program that helps to provide a network of sharing and learning “Parents Supporting Parents”.	Lead: Durham Region  Supporting Partners: CDCD	Medium (3-4 years)
8	Investigate the benefits of a “Character Community” model for Ajax. (A Character Community adopts various attributes that	Lead: Town of Ajax  Supporting Partners:	Medium (3-4 years)

Strategy No.	Partnership Strategies	Leadership and Supporting Partners	Timelines for Initiating Implementation
	support the principles/values of a healthy caring community i.e.: respect, fairness, equity, honesty)	The Youth Centre Businesses - Board of Trade & Village BIA Boards of Education John Howard Society	
9	Encourage residents and newcomers to Ajax to become involved in community programs i.e. Block Parent or Neighbourhood Watch.	Lead: Community Dev't Council Durham  Supporting Partners: Durham Regional Police Services Town of Ajax Durham Region - Social Services	Medium (3-4 years)
10	Promote the engagement of volunteers in local programs including sport, recreation, art, culture & special events.	Lead: Town of Ajax - Recreation and Culture  Supporting Partners: CDCD	Medium (3-4 years)
11	Help to facilitate the development of community groups and self-run activities with affordable rates for access to community space.	Lead: Town of Ajax - Recreation & Culture	Medium (3-4 years)
12	Establishing a community based Settlement Service Centre to develop a one stop service for	Lead: Community Dev't	Long (5 years or more)

Strategy No.	Partnership Strategies	Leadership and Supporting Partners	Timelines for Initiating Implementation
	Newcomers and their families.	Council Durham  Supporting Partners: Boards of Education  Durham Region Local Training Board  Durham Region Local Unemployment Centre  Durham Region The Youth Centre	

### 2.1.2 Fostering a Sense of Safety in Public Places, Facilities and Locations

Ajax is a safe community with accessible public spaces; however opportunities always exist to foster a greater sense of safety in public spaces. With respect to public places, facilities and locations, aspects that can improve a sense of safety include: clean and safe neighbourhood facilities and equipment, accessible activities and events; reducing or preventing repeated acts of vandalism; increasing the visibility of the police force to act as a deterrent for crime; and strengthening communications between the DRPS and the public so that residents report crimes to assist with prevention and enforcement.

The safety of communities can also be enhanced through innovative design. Initiatives such as Crime Prevention Through Environmental Design (CPTED) - a pro-active crime prevention strategy utilized by planners, architects, police services, and security professionals to leverage the built environment and proper design standards to reduce the incidence of crime and improve the quality of life. These may include: enhanced interconnectivity and linkages across neighbourhoods and recreational spaces/facilities (for pedestrians and cyclists), improvements in traffic flow on streets, and additional gathering places.

Many initiatives currently exist in Ajax including:  
 Town of Ajax Staff CPTED trained;

Neighbourhood Watch Programs (14 active/currently being development); and Town of Ajax Park Patrol program.

Refer to Appendix A for a full list of programs and services.

Strategy No.	Partnership Strategies	Leadership and Supporting Partners	Timelines for Initiating Implementation
13	Building off the Neighbourhood “tool kit” develop an on-line Neighbourhood Portal, a place for neighbours to connect with neighbours and a place to find the tools, resources, and support with the goal of creating and sustaining great neighbourhoods.	Lead: Town of Ajax - Communication, Office of the CAO, Operations and Environmental Services	Short (1-2 years)
14	Research the impact and effectiveness of lighting along walkways and public places. Develop criteria to be applied when considering new locations for walkway and park lighting.	Lead: Town of Ajax - Operations and Environmental Services	Short (1-2 years)
15	Engage consulting designers, architects, planners to place the design of public and private space as foremost in the design of new developments to strengthen friendly, people-oriented community spaces.	Lead: Town of Ajax - Planning and Development	Short (1-2 years) and Ongoing
16	As the Town moves to increased intensifications of residential development, greater emphasis will be given to attaining safe, accessible, green and welcoming public spaces.	Lead: Town of Ajax - Planning and Development, Operations and Environmental Services	Short (1-2 years) and Ongoing

### 2.1.3 Enforcing Property Standards Proactively

Across the GTA, there is variation in approaches for adherence to municipal by-laws, statutes, codes and regulations. Some municipalities prefer a “compliance” approach while others are more aggressive at enforcement. A safer Ajax should include a management system that defines a balance between acceptable levels of compliance and enforcement activity. Proactive enforcement will assist in raising the profile of the importance of various by-laws within the Town and enhance communication with residents.

Enforcement activity should be balanced with efforts to educate the public on what is expected (of them and the Town); provide tools to the public aimed at prevention; and focus on problem-solving to ensure that the root causes of behaviours are understood through a risk management model. The Ontario Ministry of Labour is currently using this model, recognizing that they will never have sufficient resources to use only an enforcement model. The Ministry’s approach includes developing and publishing checklists for people to understand what they are to comply with, and processes and consequences related to higher risk activities.

Strategy No.	Partnership Strategies	Leadership and Supporting Partners	Timelines for Initiating Implementation
17	Conduct a Service Delivery Review of By-law Services, including staffing levels, to determine effective service standards that address existing needs and future growth.	Lead: Town of Ajax (Legislative & Information Services)	Medium (3 - 4 years)
18	Strengthen communication and public awareness of tenant rights and provide information on community resources as requested.	Lead: John Howard Society  Supporting Partners: CDCD Region of Durham	Medium (3 - 4 years)
19	Investigate the benefits of establishing a registry of residential rental properties where landlords are not present.	Lead: Town of Ajax - Legislative & Information Services	Long (5 years or more)

## 2.2 Youth, Families and Seniors

Investing in the well-being of youth, families and seniors is an important focus of the Community Safety Strategy (CSS). Throughout the consultation process for the CSS, participants noted that an increased awareness of community safety initiatives would assist them to find and access resources to help address safety issues related to youth and families. Research has indicated that communities that offer a variety of programs and opportunities for youth lead to reduced crime amongst youth. There are many programs for youth and families offered in Ajax by a variety of organizations and community safety partners. However, sometimes youth are not aware of these programs, cannot afford the programs or have challenges in accessing transportation to specific sites.



Some of the available programs for youth include:

- Durham Regional Police Service presentations and lectures (drugs, anti-bullying, gangs);
- VIP Program (Values, Influences and Peers);
- Venturers Program;
- Smart Risk - Heroes;
- Youth Outreach Worker Program;
- At Risk Youth Workshops;
- Extrajudicial Measures Program (court diversion for youth under the *Youth Criminal Justice Act*);
- Durham Family Court Clinic's education outreach worker provides anti-bullying workshops;
- Passport to Safety Program and;
- Various sport, recreation, culture activities operated through the Town of Ajax, including the Town's Youth Engagement Committee; various sport organizations or faith groups
- 
- A full listing of programs and services can be viewed in Appendix A.

A series of strategies have been identified as a means of empowering youth, and providing opportunities for engagement by families and seniors in order to strengthen the role everyone in the community can play towards a safer Ajax.

Within the *Youth, Families and Seniors* thematic area, a total of twenty six (26) key partnership strategies have been identified; and grouped into the following categories:

Enhancing Opportunities to Report Criminal Activity (particularly among Youth)

- 2

Engaging Youth in Constructive Activities - 5

Addressing the Perception of Increased Criminal Activities by Youth - 8

Increasing the Accessibility of Youth Related Programs and Services - 8

Reinforcing Safety of Children/Youth in Schools - 3

Total number of recommended strategies - 26

Each is described below.

### 2.2.1 Enhancing Opportunities To Report Criminal Activity (Particularly Among Youth)

Throughout the consultation process for the Community Safety Strategy (CSS), the issue of enhancing opportunities to report criminal activity, particularly among youth, was raised. There are a number of variables identified through the background research, jurisdictional review and input from stakeholders that contribute to lower reporting levels. In some cases, youth indicated they felt threatened to report crime based on a perception that the process was not confidential. In addition, youth indicated a fear of retaliation if they report criminal activity and did not want to testify against alleged offenders. In some cases, youth noted several instances of bullying and intimidation to prevent reporting of criminal activity.

Further, there is a need for better communication, awareness and education as to what a “crime” is and what is “unsafe” vs. acceptable. For this issue, communication strategies could also be used to overcome personal and cultural biases, which may prevent individuals from reporting criminal activity. In addition, enhancement to the relationships between youth and reporting officials (such as school boards, police and parents) would assist in building a greater level of understanding and respect to support opportunities for greater reporting.

Some of the other initiatives underway to resolve this issue include the VIP Program, Crime Stoppers in schools, Street Level Robbery Unit Initiatives and the Ajax Community Youth Pilot Project (Appendix A).

Strategy No.	Partnership Strategies	Leadership and Supporting Partners	Timelines for Initiating Implementation
20	Enhance existing and where appropriate develop new opportunities for youth to report criminal activities which may include pilot programs i.e. Crime Stoppers Youth challenge	Lead: John Howard Society  Supporting Partners: School Boards Durham Regional Police Services Town of Ajax	Medium (3 - 4 years)
21	Develop an Elder Abuse Awareness Campaign delivered at Town senior centres and designated seniors buildings.	Lead: Safe Communities of Pickering Ajax (SCOPA)  Supporting Partners: Region of Durham	Medium (3-4 years)

Strategy No.	Partnership Strategies	Leadership and Supporting Partners	Timelines for Initiating Implementation
		Town of Ajax	

### 2.2.2 Engaging Youth in the Community

In Ajax, there are a number of activities and programs available to youth. These include drop-in programs, registered programs, youth rooms and skateboard parks (Refer to Appendix A).

However, there is a perception in Ajax that there are insufficient activities to keep youth “busy” and that there are gaps in students’ days where they are unsupervised and not engaged in constructive or positive activities. In some cases this is supported by a lack of communication about the availability and location of activities for youth. Many of the concerns related to youth “hanging out” are related to students dispersing from schools at the same time; creating crowds outside of school and public and recreational places (buses, stores and restaurants). The perception among adults is that hanging out is an unconstructive and negative activity. Stakeholders indicated that the CSS should include an opportunity to further engage youth in the design of programs aimed at youth to meet their needs/desires.

Strategy No.	Partnership Strategies	Leadership and Supporting Partners	Timelines for Initiating Implementation
22	Assess and evaluate current social service programs and services in the Ajax community including youth recreation and leisure programming in order to identify potential gaps in service delivery and identify areas for collaborative approaches to resolve community needs.	Lead: Community Dev’t Council Durham  Supporting Partners: Town of Ajax The Youth Centre Play 4 life Coalition	Short (1-2 years)
23	Develop a public awareness and education program/campaign to promote the rights and responsibilities of youth (anti-youth discrimination).	Lead: The Youth Centre  Supporting Partners: Town of Ajax Boards of Education Other community organizations	Medium (3-4 years)

Strategy No.	Partnership Strategies	Leadership and Supporting Partners	Timelines for Initiating Implementation
		Town Youth Engagement Committee	
24	Investigate the potential to develop youth-friendly community spaces through site plan processes and involve youth in the design process where applicable (i.e. park development, restaurants, community gathering places).	Lead: Town of Ajax - Planning & Development Services, Recreation & Culture  Supporting Partners: The Youth Centre	Medium (3-4 years)
25	Explore a shared community-group resource space, including the creation of an evening youth drop-in program in partnership with various service providers.	Lead: John Howard Society  Supporting Partners: The Youth Centre  CDCD  Town of Ajax	Medium (3-4 years)
26	Investigate the development of a stand-alone youth centre and/or youth leisure space to accommodate recreational art and sport programming and drop-in opportunities in a safe and supervised environment for after school and early evening hours.	Lead: Town of Ajax  Supporting Partners: The Youth Centre  Town of Ajax Youth Engagement Committee	Medium (3-4 years)

### 2.2.3 Addressing the Perception of Increased Criminal Activities by Youth

Many residents expressed concern about unsafe neighbourhoods around Ajax. They indicated that they, or family members, had felt unsafe, threatened or harassed by situations where groups of youth or teenagers congregate. The increase in (or perception of) gangs and gang related activity including drugs/drug-related activities can influence the feelings of safety and health in neighbourhoods. Research conducted as a component of the CSS has indicated the increase in youth criminal activity may be linked to a number of variables including: acting up for attention; boredom (i.e. there is 'nothing else to do that they want to do'); attitudes towards each other, parents

and other officials; lack of respect for people, property and each other; status and image; retaliation; form of “easy income”; friendship - community, family (brotherhood), sense of belonging, protection factor; and lack of parental guidance/involvement - “latch key”.

Strategy No.	Partnership Strategies	Leadership and Supporting Partners	Timelines for Initiating Implementation
27	Establish a youth engagement coalition to help youth identify issues in their neighbourhoods, provide mentorship and help youth to create their own solutions.	Lead: The Youth Centre  Supporting Partners: John Howard Society Durham Regional Police Services Durham Region - Social Services Boards of Education - Continuing Education	Short (1-2 years)
28	To initiate and train School Board staff & students, Police & other community partners on restorative justice practices. (Restorative Justice is a process that builds strength and relationship within the community and provides an alternative to the formal justice system. Youth have a chance to understand the impact of their actions and make efforts, with the support of many others, to self correct their mistakes.	Lead: Boards of Education  Supporting Partners: Town of Ajax Durham Regional Police Services The Youth Centre Other Community Partners	Short (1-2 years)
29	Work with community partners to host a Youth Summit for Ajax Schools	Lead: Boards of Education	Short (1-2 years)

Strategy No.	Partnership Strategies	Leadership and Supporting Partners	Timelines for Initiating Implementation
	(grades 7-12) called "Heart of Ajax:", an opportunity for Ajax schools to showcase best practices in the areas of diversity, equity and character education.	Supporting Partners: Town of Ajax Durham Regional Police Services	
30	Introduce an anti-bullying program for Grades 5-8 in all Ajax schools.	Lead: Boards of Education  Supporting Partners: Town of Ajax	Short (1-2 years)
31	To actively participate, monitor and respond to outcomes created by the Coalition for Action Against Bullying - Durham.	Lead: Safe Communities of Pickering Ajax  Supporting Partners: Durham Regional Health Boards of Education John Howard Society The Youth Centre The Town of Ajax	Short (1-2 years) and ongoing
32	Host anti-gang strategy workshops for service providers and one for parents in Ajax.	Lead: Region of Durham-Social Services	Short (1-2 years)

Strategy No.	Partnership Strategies	Leadership and Supporting Partners	Timelines for Initiating Implementation
		Supporting Partners: Town of Ajax Durham Regional Police Service - Gang Unit	
33	Engage higher priority youth in community-based pilot education programs	Lead: Durham District Catholic School Board  Region of Durham - Social Services Durham Continuing Education Durham Regional Police Service	Short (1-2 years)
34	Continue to develop the existing Durham Youth Drug Awareness committee and associated activities and broaden/increase committee membership.	Lead: The Youth Centre  Supporting Partners: Durham Regional Police Service Boards of Education Town of Ajax	Medium (3-4 years)

#### 2.2.4 Increasing the Accessibility of Youth-Related Programs and Services

As in any rapidly growing municipality, there is a need to ensure programs and services keep pace with population growth and demand to prevent limited accessibility. In addition to providing adequate levels of services and programs, there is a need to

market and communicate their availability as well, so client groups know what is available (when, where, and how much it costs). As noted in sub-section 2.2.2 and 2.2.3, the expectation is that if the appropriate youth-oriented programs and services are offered, it would assist youth with feeling connected to the community, engaged, and would therefore provide youth with a protective factor in reducing their risk of high risk behaviours such as becoming involved in “criminal/gang related activities”. As such, this section identifies strategies to examine existing programs and services in Ajax collaboratively with youth to ensure they are consistent with their needs and desires.

Other key observations related to the issue of accessibility for youth (as noted by stakeholders) is that program access is compounded by several variables including: lack of accessible and affordable transportation/transit options to access youth programs; lack of desire to use public transit - not efficient; program limitation for youth to qualify for access “too many pre-requisites and too much effort”; affordability for lower income earning households and other socio-economic considerations; lack of time/commitment from parents to get youth to programs/services.

Some initiatives that are already underway to engage youth included the Youth Outreach Worker Program, the Town of Ajax Youth Engagement Committee, Play for Life Coalition, Community Helpers Program (Appendix A).

Strategy No.	Partnership Strategies	Leadership and Supporting Partners	Timelines for Implementation
35	Based on community need, explore opportunities to expand/initiate activities for children and youth in Ajax schools during school time, before or after school.	Lead: Town of Ajax - Recreation & Culture  Boards of Education  Supporting Partners: Service Providers The Youth Centre Community Dev't Council	Short (1-2 years)
36	Explore the opportunity for a Settlement Workers in School (SWIS) program aimed at making the transition for youth newcomers at school easier.	Lead: Community Dev't Council Durham  Supporting Partners: Boards of Education	Short (1-2 years)

Strategy No.	Partnership Strategies	Leadership and Supporting Partners	Timelines for Implementation
37	Develop an "Access to Recreation" Policy to support services for all residents and explore opportunities to partner with Durham Region Social Services to enhance funding for families in receipt for social assistance for recreational activities.	Lead: Town of Ajax - Recreation & Culture  Supporting Partners: Durham Region Social Services	Short (1-2 years)
38	Community partners to look at a centralized method of promoting youth programs and services.	Lead: Town of Ajax - Communications, Office of the CAO  Supporting Partners: John Howard Society The Youth Centre Boards of Education	Medium (3-4 years)
39	Explore in partnership with IAPA (Industrial Accident Prevention Association) and WSIB (Workers Safety Insurance Board) the need to Host a YWAP (Young Workers Awareness Program) in Ajax teaching the rights of safe working environments targeted for those entering the workforce.	Lead: John Howard Society  Supporting Partners: SCOPA Town of Ajax Boards of Education	Medium (3-4 years)
40	To undertake a youth program survey every five (5) years to assess youth interests and to engage them in recreation and leisure activities.	Lead: Town of Ajax (Recreation & Culture)  Supporting Partners: Town of Ajax - Youth Engagement Committee	Medium (3-4 years)

Strategy No.	Partnership Strategies	Leadership and Supporting Partners	Timelines for Implementation
41	Evaluate the outcomes of the Community Youth Pilot project. Collaboratively examine observations and recommendations for implementation.	Lead: Durham Regional Police Services  Supporting Partners: Boards of Education Town of Ajax The Youth Centre	Long (5 years or more)
42	Review fee structure of youth memberships/ programs to ensure affordability for priority youth.	Lead: Town of Ajax Recreation & Culture	Long (5 years or more)

### 2.2.5 Reinforcing Safety of Children/Youth in Schools

Youth make up a significant proportion of the population in Ajax (approximately 35% of the population is under 18). In 2008 Ajax is host to 26 Elementary Schools and 5 High Schools, as well as private schools, all of which play a significant role in our neighbourhoods and become key focal points of a safe and healthy community. Safety in all Ajax schools is not only a priority for both the Durham District School Board and the Durham District Catholic School Board but also the Province of Ontario. On February 1, 2008 the province amended their Safe School's Legislation (Bill 212) as a means of making Ontario's School Safer. "A safe learning environment is essential for students to succeed," said Education Minister Kathleen Wynne. Through this legislation school boards are encouraged to work more closely with local community partners/agencies. In addition to this new legislative framework, the Ontario Principal's Council have defined sixteen (16) characteristics of a safe school which include, but is not limited to, Sense of Ownership; Positive Relationships; Strong Leadership; Effective and Visible Supervision; High Level of Student Involvement; Clear Code of Behaviour; and Security Initiatives.

In Ajax, Safe Schools Audit's are conducted annually to identify areas of improvement and to develop effective plans for implementation. Believing in the principles of Student Engagement and Ownership the School Boards also conduct Annual Student Attitudinal survey's in order to gage students sense of security and safety. Results from the Durham District School Board in 2005 indicate that 81% of students, Grades 6-11 feel safe when at school; however this number increased in just two short years to 85% in 2007. The strategies outlined below as well as the many other initiatives by the Boards of Education through their Safe School's program will continue to look at

how we could address the remaining 15% in order to strengthen students sense of safety.

This section outlines activities that may help to reinforce the safety of students while in school.

Strategy No.	Partnership Strategies	Leadership and Supporting Partners	Timelines for Initiating Implementation
43	Develop a public relations plan to increase community knowledge on the Board's of Education Safe School and Character Building Programs/Initiatives and support dialogue with community partners on potential partnership opportunities.	Lead: Boards of Education	Short (1-2 years)
44	As a component of the School Improvement Plan, continue to conduct an Annual/Cyclical Safety Audit in every Ajax school and develop an Action Plan to address deficiencies in order to support a safe and caring environment.	Lead: Boards of Education	Short (1-2 years) and ongoing
45	Continue to conduct an Annual Student Attitudinal Survey which includes a series of safety related questions and share the results from Ajax schools with the community partnership in order to support potential initiatives and/or program development opportunities.	Lead: Boards of Education	Short (1-2 years)

## 2.3 Transportation and Getting Around

Transportation is an important benchmark that a community uses to measure the efficiency, quality, and safety of a place. The degree of mobility that residents believe that they have is often influenced and shaped by factors such as connectivity, vehicular speeds, and traffic volume. These factors contribute to our meaning of community safety.



Three key broad issues were identified through the CSS process that require action to better assist Ajax residents, businesses and visitors get around the community safely.

Within the *Transportation and Getting Around* thematic area, a total of twelve (12) key partnership strategies have been identified; and grouped into the following categories:

- Enhancing Traffic Safety - 6
- Improving the Ability of Residents to Get Around Town Safely including Alternative Modes of Transportation - 4
- Creating Sufficient Parking Alternatives - 2
- Total number of recommended strategies - 12

### 2.3.1 Enhancing Traffic Safety

The unprecedented growth in Durham over the last decade has resulted in more traffic congestion on our roadways. Through the public consultation process, residents revealed frustration around the lack of driver patience, and “unsafe” driving practices by motorists in Ajax.

Many initiatives exist and are being developed to address road safety. These include the development of the Durham Region's long-term transportation strategy, the Town of Ajax's Transportation Master Plan, Road Watch, and the Durham Regional Police Service RIDE program. New actions and strategies suggested to improve road safety in Ajax are noted in the table below.

Strategy No.	Partnership Strategies	Leadership and Supporting Partners	Timelines for Initiating Implementation
46	Continue to support and promote efforts of the DRPS and Road Watch.	Lead: Town of Ajax - Planning & Development Services  Supporting Partners: Durham Regional Police Service	Short (1-2 years)
47	Create a greater awareness for residents of the Town of Ajax Traffic Calming Warrant approach.	Lead: Town of Ajax - Planning & Development Services	Short (1-2 years)
48	Educate the public on the use of roundabouts.	Lead: Town of Ajax	Medium (3-4 years)
49	Heightened awareness of Ajax citizens on personal habits related to unsafe driving.	Lead: Durham Regional Police Services	Medium (3-4 years)
50	Durham Regional Police Services work closely with the Town to identify local road priorities to discuss effective strategies and promote safer roads and reduce roadway collisions.	Lead: Durham Regional Police Services  Supporting Partners: Town of Ajax	Medium (3-4 years)
51	Develop a communication education strategy regarding traffic safety within communities.	Lead: Town of Ajax  Supporting Partners: Durham Regional	Long (5 years or more)

Strategy No.	Partnership Strategies	Leadership and Supporting Partners	Timelines for Initiating Implementation
		Police Services	

### 2.3.2 Improving the Ability of Residents to Get Around Town Safely without a Vehicle

Developing a reliable, accessible and affordable transit system that addresses the needs of Ajax’s most vulnerable residents which include youth and seniors is a key component to improving mobility within the Town. An additional issue identified through the public consultation process was the need to build better connections between our roadway and sidewalks and the trail network in order to improve options for residents.

- 
- The Town of Ajax and Durham Region have a number of existing programs to address road safety and mobility, such as Community Care Durham (transportation services for medical appointments), Town of Ajax Sidewalk Plan and Transportation Master Plan, the Town’s newly released Physical Activity Strategy, and the “One Fare Anywhere” in Durham Region for students.

Strategy No.	Partnership Strategies	Leadership and Supporting Partners	Timelines for Initiating Implementation
52	Develop Active and Safe Routes to School Strategies.	Lead: Town of Ajax	Short (1-2 years)
53	Complete a pedestrian and bicycle plan to improve public connectivity.	Lead: Town of Ajax	Medium (3-4 years)
54	Identify opportunities to enhance active transportation (consider child and youth friendly land use in transportation guidelines).	Lead: Town of Ajax	Medium (3-4 years)
55	Develop a community Administrative Transit Committee (which includes participation from Durham Regional Transit (DRT), community partners and local residents) to provide input into the development of transit routes and provide a venue for advocacy for ridership issues.	Lead: Durham Region  Supporting Partners: Town of Ajax Boards of Education The Youth Centre	Medium (3-4 years)

Strategy No.	Partnership Strategies	Leadership and Supporting Partners	Timelines for Initiating Implementation
		The John Howard Society	

### 2.3.3 Creating Sufficient Parking Alternatives

Creating efficient parking opportunities within the Town provides opportunities to improve pedestrian visibility and traffic safety.

The Town’s By-law Services continue to work with community partners and residents to address local needs and issues as they are identified.

Strategy No.	Partnership Strategies	Leadership and Supporting Partners	Timelines for Initiating Implementation
56	Establish and enforce “no-parking” areas as required to minimize impediments to safe mobility.	Lead: Town of Ajax	Medium (3-4 years)
57	Investigate the potential of an overnight visitor parking permit system.	Lead: Town of Ajax	Long (5 years or more)

## 2.4 Policing



The Durham Regional Police Service (DRPS) understands the importance of safe and caring communities. In fact, the vision of the Durham Regional Police Service (DRPS) is to have the safest community in which to live, work, and play for its residents and visitors.

As outlined in their 2008 - 2010 Strategic Business Plan, DRPS is committed, in partnership with the broader community, to effectively address the root causes of crime, fear of crime, and anti-social behaviour. To achieve this end, DRPS has integrated a new problem-oriented policy (POP) philosophy. The objective of this philosophy is to drive the development of new partnerships with the community and

advance existing ones to support crime prevention and reduction – the principles behind the development of the Ajax Community Safety Strategy (CSS). DRPS' commitment and active involvement in the development of the CSS was critical in setting a foundation for the long-term success of this strategy.

While DRPS protects all of Durham Region and has many initiatives underway to protect its citizens and promote safety in homes, neighbourhoods and public areas the Ajax Pickering Division continues to work on crime and safety issues that challenge Ajax specifically: Street Level Robberies, Theft/Possession of Stolen Property and Property Damage. Targeted initiatives continue to be a priority for DRPS in addressing these local issues and have been met with tremendous success.

Within the *Policing* thematic area, a total of nine (9) key partnership strategies have been identified; and grouped into the following categories:

- Increasing Police Visibility and Building Stronger Relationships with Residents and Youth in Ajax - 6
- Clarifying the Crime Reporting and Communication Procedures with DRPS - 3
- Total number of recommended strategies - 9

#### **2.4.1 Increasing Police Visibility and Building Stronger Relationships with Residents and Youth in Ajax**

The feeling or the perception of feeling safe is often linked to the physical presence of Police Officers in neighbourhoods and/or the community. Residents indicated through the consultation process that they would like to have increased police visibility in Ajax neighbourhoods, meeting with residents and youth in order to build stronger relationships in the community, particularly with youth. Opportunities for enhanced connection with youth were seen as a potential way to build trust and more positive relations between the police and Ajax youth.

In the Ajax Pickering Police Service Division the Crime Reduction Unit (CRU) is dedicated towards working closely with the community. Along with several uniformed officers the CRU team includes a 4 Plainclothes officers "Target Team", 4 School Officers, a Youth Officer and a Crime Prevention Officer. Through ongoing efforts the Target Team continue to address crime and safety issues important in Ajax while the dedicated School and Youth Officers look to ways in which positive relationships and trust can be built amongst Police Officers and our children and youth. What's important to note, that while residents may not visually see Police presence in their neighbourhood it doesn't mean that they aren't there.

Many ongoing initiatives will continue to be important for DRPS such as DRPS Town Hall meetings, the focused use of the Auxiliary Unit, increasing number of officers on bike patrol (effective in summer 2008), the implementation of the Durham Region Anti-Violence Intervention Strategy (DRAVIS), Youth-at-Risk Strategy Pilot Project, and

an ongoing organizational review to examine how best to match DRPS staffing with the community's needs.

- DRPS will continue to address the expressed desire by Ajax residents for more visibility and community interaction while managing competing priorities which include Traffic infractions, expanding population and geographical increases in Durham communities; targeted crime efforts and enforcement.

Strategy No.	Partnership Strategies	Leadership and Supporting Partners	Timelines for Initiating Implementation
58	Explore effective communication and networking opportunities between DRPS and partners (including the Town) to resolve safety-related issues and concerns (i.e. Liaison Committee, clear communication protocols, etc.).	Lead: Durham Regional Police Service  Supporting Partners: Town of Ajax Boards of Education	Short (1-2 years)
59	Increase visibility through attendance at community-based meetings/events, and participation at various recreational based initiatives when feasible.	Lead: Durham Regional Police Service  Supporting Partners: Community Partners	Short (1-2 years) - Ongoing
60	DRPS to continue to host annual Town Hall meetings; working in partnership with Town to promote events to ensure awareness and accessibility.	Lead: Durham Regional Police Service  Supporting partners: Town of Ajax	Short (1-2 years) - Annual

Strategy No.	Partnership Strategies	Leadership and Supporting Partners	Timelines for Initiating Implementation
61	Explore opportunities to enhance police presence in Ajax schools in order to build greater support and trust amongst children and youth.	Lead: Boards of Education  Supporting Partners: Durham Regional Police Service	Short (1-2 years)
62	Investigate funding opportunities to implement and market youth and police partnerships, including: accessing ProAction, Cops and Kids with DRPS in Ajax.	Lead: Durham Regional Police Service  Supporting partners: Durham Region	Medium (3-4 years)
63	Develop a communication strategy to promote community engagement activities of the DRPS.	Lead: Durham Regional Police Service  Supporting Partners: Town of Ajax	Medium (3-4 years)

#### 2.4.2 Clarifying the Crime Reporting and Communication Procedures with DRPS

Residents indicated that building and maintaining partnerships among local groups, organizations, businesses and youth with the DRPS would improve perceptions of safety and have the benefit of the community working together with the police to improve safety in Ajax.

Parents and residents supported obtaining additional information on safety and crime prevention, including information on how the public can assist the police in their efforts. Through improved communication, public awareness and community

engagement residents will feel a part of the solution. Durham Region Crime Stoppers as well as Neighbourhood Watch programs are main avenues for crime reporting and community participation.

Strategy No.	Partnership Strategies	Leadership and Supporting Partners	Timelines for Initiating Implementation
64	Use community partners' vehicles and signage to advertise Crime Stoppers (222-TIPS) aimed at encouraging public reporting.	Lead: Durham Regional Police Service  Supporting Partners: Town of Ajax Durham Region	Short (1-2 years)
65	Developing a communication tool to access crime reporting (a brochure on how to report).	Lead: Durham Regional Police Service	Medium (3-4 years)
66	Explore opportunities and ways in which to effectively provide and communicate Ajax specific crime/safety related statistics.	Lead: Durham Regional Police Service  Supporting Partners: Town of Ajax	Short (1-2 years)

## 3.0: MOVING FORWARD TOGETHER

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The process to develop the Community Safety Strategy (CSS) was an integrated and deliberate partnership approach across some of the community's safety-related agencies. As these agencies move forward with implementing the actions included in the CSS, it will be important to continue the model of successful partnership established during the development process. Effective communication and collaboration during the implementation of the CSS will have many benefits, including reduction in duplication of service delivery and

coordinated responses to safety concerns. This section includes a series of considerations for implementations, including linkages to ongoing initiatives, communication, monitoring, reporting, and renewal of the CSS.

### 3.1 Linkages to Ongoing Initiatives

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The creation of the CSS was not intended to duplicate the work of other agencies or partners; instead, it is a complementary strategy that includes a series of strategic actions to respond to the community's perceived safety-related challenges while supporting and building on the strength of existing assets.

During the development of the CSS, partners highlighted the work already underway in Ajax to respond to safety issues. It is important to recognize and validate the large number of programs, policies and initiatives that partners are executing to make Ajax a safe community. These initiatives are profiled in Appendix A.

As the community moves forward with the implementation of the CSS, the partners will need to be cognizant of the current work load and corporate priorities and balance that with the proposed actions in the strategy. The Partners will continue to collaborate and work together on initiating actions for those strategies for which they have common vested interests.

## 3.2 Communication and Media Relations

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Effective communication, both internally on the Steering Committee as well as externally with residents and stakeholders will be an important process as the committee begins to implement the Community Safety Strategy. Since this strategy is multi-faceted, involving many community partners in leadership capacities on strategies with varying time lines, the Steering Committee will seek to develop a communication mechanism that will help residents easily follow along with the implementation process.

The development of a Communication and Public Relations Plan will also be an important step of the implementation process to ensure that every opportunity is used to enhance the Strategy's awareness, and to promote the successful milestones along the way. This strategy may include a Web site that consolidates many of the activities noted in Appendix A.

Creating opportunities to showcase the positive contributions that many residents make to our community are important in creating a stronger sense of community and belonging.

## 3.3 Implementation Plan - Monitoring, Reporting and Renewal

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Recognizing the need to address changing demands and new and emerging community issues the plan will remain flexible and adaptable as it moves forward. The Community Safety Steering Committee is committed to the process and will ensure that the plan remains fresh and relevant to addressing ongoing community needs through their honest review and analysis. Although the plan includes a number of community partners the opportunity to expand its membership or invite others wishing to become involved will be welcomed at any time throughout the process.

There will be a need for input and involvement from all community partners as the CSS moves into an implementation stage. The Steering Committee recommends:

- The group of partners who comprise the Steering Committee Membership continue to meet semi-annually as a mechanism to take stock on who is moving forward on initiating/completing their actions;
- The Partners will continue to collaborate and work together on initiating actions for those strategies for which they have common vested interests; and
- The Partners will release a brief annual report on progress to be presented to various media.

In addition, The CSS sets out a vision for safety in the Town and a series of actions to help the community get there. But, like for all of us, circumstances change and so the CSS should not be carved in stone. The path of how to achieve the vision must be

periodically reviewed, refined and, if needed, modified. Therefore, the Steering Committee recommends:

- Consistent with the release of the progress report, the Partnership will revisit the CSS and update it as required (i.e. revisit the actions and suggest new ones).

Ensuring the Community Safety Strategy (CSS) remains a community priority and that the outcomes as identified are realized, an Implementation Plan has been created and is presented below. The plan summarizes the CSS 66 activities and the time lines in which they will be initiated/addressed. In order to balance many competing priorities within the respective work environments the plan will be addressed over the next five (5) years and beyond. The Implementation Plan for initiating the strategies is divided into three time lines; Short Term: 1-2 years, Medium Term: 3-4 years, and Long Term: 5 plus years.

# Implementation Plan

## Short Term Strategies (1-2 years for Initiating Implementation)

Strategy No.	Partnership Strategies	Safety Strategy Theme	Leadership	Supporting Partners
1	Implement a community development program in a Ajax Municipal Housing site to provide direct services and tools to support the community members that help to support a cohesive and healthy community.	Neighbourhoods	Region of Durham, Social Services	Durham Regional Police Service, The Youth Centre, Other various Community Services Providers
2	Create a Neighbourhood “tool kit” to help residents plan and host neighbourhood events (i.e. BBQs, family days, etc.) and create neighbourhood associations.	Neighbourhoods	Town of Ajax - Communications/Office of the CAO	Durham Region - Social Housing (Ontario Early Years Centres - Family Resources) The Youth Centre CDCD
3	Conduct a “Quality of Life” survey in Ajax to better understand the root causes of crime/ safety in the community. Once complete develop effective strategies that will contribute to building social cohesion.	Neighbourhoods	Town of Ajax - Office of the CAO	CDCD Community Partners

## A Partnership-Based Community Safety Strategy for Ajax

Strategy No.	Partnership Strategies	Safety Strategy Theme	Leadership	Supporting Partners
4	Promote the Town of Ajax status as a “Youth Friendly Community” and strive to reach Platinum status through the Ministry of Health Promotion Youth Friendly Community Recognition Program.	Neighbourhoods	Town of Ajax - Recreation Services	
5	Promote the Town of Ajax status as a “Youth Friendly Community” and strive to reach Platinum status through the Ministry of Health Promotion Youth Friendly Community Recognition Program.	Neighbourhoods	Town of Ajax	UOIT CDCD
6	Assess the specific needs of high-priority communities and develop a progressive plan that supports neighbourhood development.	Neighbourhoods	Town of Ajax	The Youth Centre
13	Building off the Neighbourhood “tool kit” develop an on-line Neighbourhood Portal, a place for neighbours to connect with neighbours and a place to find the tools, resources, and support with the goal of creating and sustaining great neighbourhoods.	Neighbourhoods	Town of Ajax - Communication, Operations and Environmental Services	
14	Research the impact and effectiveness of lighting along walkways and public	Neighbourhoods	Town of Ajax - Operations and	

## A Partnership-Based Community Safety Strategy for Ajax

Strategy No.	Partnership Strategies	Safety Strategy Theme	Leadership	Supporting Partners
	places. Develop criteria to be applied when considering new locations for walkway and park lighting.		Environmental Services	
15	Engage consulting designers, architects, planners to place the design of public and private space as foremost in the design of new developments to strengthen friendly, people-oriented community spaces.	Neighbourhoods	Town of Ajax - Planning and Development	
16	As the Town moves to increased intensifications of residential development, greater emphasis needs to be given to attaining safe, accessible, green and welcoming public spaces.	Neighbourhoods	Town of Ajax - Planning and Development, Operations and Environmental Services	
22	Assess and evaluate current social service programs and services in the Ajax community including youth recreation and leisure programming in order to identify potential gaps in service delivery and identify areas for collaborative approaches to resolve community needs.	Youth, Families & Seniors	CDCD	Town of Ajax The Youth Centre Play 4 life Coalition

A Partnership-Based Community Safety Strategy for Ajax

Strategy No.	Partnership Strategies	Safety Strategy Theme	Leadership	Supporting Partners
27	Establish a youth engagement coalition to help youth identify issues in their communities, provide mentorship and help youth to create their own solutions.	Youth, Families & Seniors	The Youth Centre	John Howard Society Durham Regional Police Service Durham Region - Social Services Boards of Education - Continuing Education
28	To initiate and train School Board staff & students, Police & other community partners on restorative justice practices. (Restorative Justice is a process that builds strength and relationship within the community and provides an alternative to the formal justice system. Youth have a chance to understand the impact of their actions and make efforts, with the support of many others, to self correct their mistakes.	Youth, Families & Seniors	Boards of Education	Town of Ajax Durham Regional Police Service The Youth Centre Other Community Partners
29	Work with community partners to host a Youth Summit for Ajax Schools (grades 7-12) called "Heart of Ajax:", an opportunity for Ajax schools to showcase best practices in the areas	Youth, Families & Seniors	Boards of Education	Town of Ajax Durham Regional Police Service

## A Partnership-Based Community Safety Strategy for Ajax

Strategy No.	Partnership Strategies	Safety Strategy Theme	Leadership	Supporting Partners
	of diversity, equity and character education.			
30	Introduce an anti-bullying program for Grades 5-8 in all Ajax schools.	Youth, Families & Seniors	Boards of Education	Town of Ajax
31	To actively participate, monitor and respond to outcomes created by the Coalition for Action Against Bullying - Durham.	Youth, Families & Seniors	SCOPA	Durham Regional Health Boards of Education John Howard Society The Youth Centre
32	Host anti-gang strategy workshops for service providers and one for parents in Ajax.	Youth, Families & Seniors	Region of Durham-Social Services	Town of Ajax
33	Engage higher priority youth in community-based pilot education programs.	Youth, Families & Seniors	Durham District Catholic School Board	
35	Based on community need, explore opportunities to expand/initiate activities for children and youth in Ajax schools during school time,	Youth, Families & Seniors	Town of Ajax - Recreation & Culture Boards of Education	Service Providers: The Youth Centre CDCD

A Partnership-Based Community Safety Strategy for Ajax

Strategy No.	Partnership Strategies	Safety Strategy Theme	Leadership	Supporting Partners
	before or after school.			
36	Explore the opportunity for a Settlement Workers in School (SWIS) program aimed at making the transition for youth newcomers at school easier.	Youth, Families & Seniors	Durham Region - Social Services	CDCD Boards of Education
37	Develop an "Access to Recreation" Policy to support services for all residents and explore opportunities to partner with Durham Region Social Services to enhance funding for families in receipt of social assistance for recreational activities.	Youth, Families & Seniors	Town of Ajax - Recreation & Culture	
43	Develop a public relations plan to increase community knowledge on the Board's of Education Safe School and Character Building Programs/Initiatives and support dialogue with community partners on potential partnership opportunities.	Youth, Families & Seniors	Boards of Education	
44	As a component of the School Improvement Plan, continue to conduct an Annual/Cyclical Safety	Youth, Families & Seniors	Boards of Education	

## A Partnership-Based Community Safety Strategy for Ajax

Strategy No.	Partnership Strategies	Safety Strategy Theme	Leadership	Supporting Partners
	Audit in every Ajax school and develop an Action Plan to address deficiencies in order to support a safe and caring environment.			
45	Continue to conduct an Annual Student Attitudinal Survey which includes a series of safety related questions and share the results from Ajax schools with the community partnership in order to support potential initiatives and/or program development opportunities.	Youth, Families & Seniors	Boards of Education	
46	Continue to support and promote efforts of the DRPS and Road Watch.	Transportation	Town of Ajax - Planning & Development Services	Durham Regional Police Service
47	Create a greater awareness for residents of the Town of Ajax Traffic Calming Warrant approach.	Transportation	Town of Ajax - Planning & Development Services	
52	Develop Active and Safe Routes to School Strategies.	Transportation	Town of Ajax	
58	Explore effective communication and networking opportunities between	Policing	Durham Regional Police	Town of Ajax

A Partnership-Based Community Safety Strategy for Ajax

Strategy No.	Partnership Strategies	Safety Strategy Theme	Leadership	Supporting Partners
	DRPS and partners (including the Town) to resolve safety-related issues and concerns (i.e. Liaison Committee, clear communication protocols, etc.).		Services	Boards of Education
59	Increase visibility through attendance at community-based meetings/events, and participation at various recreational based initiatives when feasible.	Policing	Durham Regional Police Services	Community Partners
60	DRPS to continue to host annual Town Hall meetings; working in partnership with the Town to promote events to ensure awareness and accessibility.	Policing	Durham Regional Police Services	Town of Ajax
61	Explore opportunities to enhance police presence in Ajax schools in order to build greater support and trust amongst children and youth.	Policing	Boards of Education	Durham Regional Police Service
64	Use community partners' vehicles and signage to advertise Crime Stoppers (222-TIPS) aimed at encouraging public reporting.	Policing	Durham Regional Police Services	Town of Ajax Durham Region

A Partnership-Based Community Safety Strategy for Ajax

Strategy No.	Partnership Strategies	Safety Strategy Theme	Leadership	Supporting Partners
66	Explore opportunities and ways in which to effectively provide and communicate Ajax specific crime/safety related statistics.	Policing	Durham Regional Police Services	Town of Ajax

## A Partnership-Based Community Safety Strategy for Ajax

### Medium Term Strategies (3-4 years for Initiating Implementation)

Strategy No.	Partnership Strategies	Safety Strategy Theme	Leadership	Supporting Partners
7	Develop an adult mentorship program that helps to provide a network of sharing and learning "Parents Supporting Parents".	Neighbourhoods	Durham Region	CDCD
8	Investigate the benefits of a "Character Community" model for Ajax. (A Character Community adopts various attributes that support the principles of a healthy caring community i.e.: respect, fairness, equity, honesty)	Neighbourhoods	Town of Ajax - Office of the CAO	The Youth Centre Businesses - Board of Trade & Village BIA Boards of Education John Howard Society
9	Encourage newcomers to Ajax to become involved in community programs i.e. Block Parent or Neighbourhood Watch.	Neighbourhoods	CDCD	Durham Regional Police Service Town of Ajax
10	Promote the engagement of volunteers in local programs including sport, recreation, art, culture & special events.	Neighbourhoods	Town of Ajax - Recreation & Culture	CDCD
11	Help to facilitate the development of community groups and self-run activities with affordable rates for	Neighbourhoods	Town of Ajax - Recreation & Culture	

## A Partnership-Based Community Safety Strategy for Ajax

Strategy No.	Partnership Strategies	Safety Strategy Theme	Leadership	Supporting Partners
	access to community space.			
17	Conduct a Service Delivery Review of By-law Services, including staffing levels, to determine effective service standards that address existing needs and future growth.	Neighbourhoods	Town of Ajax - Legislative & Information Services	
18	Strengthen communication and public awareness of tenant rights and provide information on community resources as requested.	Neighbourhoods	John Howard Society	CDCD Region of Durham
20	Enhance existing and where appropriate develop new opportunities for youth to report criminal activities which may include pilot programs i.e. Crime Stoppers Youth challenge.	Youth, Families & Seniors	John Howard Society	School Boards Durham Regional Police Service Town of Ajax
21	Develop an Elder Abuse Awareness Campaign delivered at Town senior centres and designated seniors buildings.	Youth, Families & Seniors	SCOPA	Region of Durham Town of Ajax
23	Develop a public awareness and education program/campaign to promote the rights and responsibilities	Youth, Families & Seniors	The Youth Centre	Town of Ajax Boards of Education Other community

A Partnership-Based Community Safety Strategy for Ajax

Strategy No.	Partnership Strategies	Safety Strategy Theme	Leadership	Supporting Partners
	of youth (anti-youth discrimination).			organizations Town Youth Engagement Committee
24	Investigate the potential to develop youth-friendly community spaces through site plan processes and involve youth in the design process where applicable (i.e. park development, restaurants, community gathering places).	Youth, Families & Seniors	Town of Ajax	The Youth Centre
25	Explore a shared community-group resource space, including the creation of an evening youth drop-in program in partnership with various service providers.	Youth, Families & Seniors	John Howard Society	The Youth Centre CDCD Town of Ajax
26	Investigate the development of a stand-alone youth centre and/or youth leisure space to accommodate recreational art and sport programming and drop-in opportunities in a safe and supervised environment for after school and early evening hours.	Youth, Families & Seniors	Town of Ajax	The Youth Centre Town of Ajax Youth Engagement Committee

## A Partnership-Based Community Safety Strategy for Ajax

Strategy No.	Partnership Strategies	Safety Strategy Theme	Leadership	Supporting Partners
34	Continue to develop the existing Durham Youth Drug Awareness committee and associated activities and broaden/increase committee membership.	Youth, Families & Seniors	The Youth Centre	Durham Regional Police Service Boards of Education Town of Ajax
38	Community partners to look at a centralized method of promoting youth programs and services.	Youth, Families & Seniors	Town of Ajax	John Howard Society The Youth Centre Boards of Education
39	Explore in partnership with IAPA (industrial accident prevention association) and WSIB (Workers Safety Insurance Board) the need to Host a YWAP (Young Workers Awareness Program) in Ajax teaching the rights of safe working environments targeted for those entering the workforce.	Youth, Families & Seniors	John Howard Society	SCOPA Town of Ajax Boards of Education
40	To undertake a youth program survey every five (5) years to assess youth interests and to engage them in recreation and leisure activities.	Youth, Families & Seniors	Town of Ajax - Recreation & Culture	Town of Ajax - Youth Engagement Committee
48	Educate the public on the use of roundabouts.	Transportation	Town of Ajax	

## A Partnership-Based Community Safety Strategy for Ajax

Strategy No.	Partnership Strategies	Safety Strategy Theme	Leadership	Supporting Partners
49	Heightened awareness of Ajax citizens on personal habits related to unsafe driving.	Transportation	Durham Regional Police Service	
50	Durham Regional Police Services work closely with the Town to identify local road priorities to discuss effective strategies and promote safer roads and reduce roadway collisions.	Transportation	Durham Regional Police Service	Town of Ajax
53	Complete a pedestrian and bicycle plan to improve public connectivity.	Transportation	Town of Ajax	
54	Identify opportunities to enhance active transportation (consider child and youth friendly land use in transportation guidelines).	Transportation	Town of Ajax	
55	Develop a community Administrative Transit Committee (which includes participation from Durham Regional Transit (DRT), community partners and local residents) to provide input into the development of transit routes.	Transportation	Durham Regional Transit	Town of Ajax Boards of Education The Youth Centre The John Howard Society
62	Investigate funding opportunities to	Policing	Durham Regional Police	Durham Region

A Partnership-Based Community Safety Strategy for Ajax

Strategy No.	Partnership Strategies	Safety Strategy Theme	Leadership	Supporting Partners
	implement and market youth and police partnerships, including: accessing ProAction, Cops and Kids with DRPS in Ajax.		Service	
63	Develop a communication strategy to promote community engagement activities of the DRPS.	Policing	Durham Regional Police Service	Town of Ajax
65	Developing a communication tool to access crime reporting (a brochure on how to report).	Policing	Durham Regional Police Service	

## A Partnership-Based Community Safety Strategy for Ajax

### Long Term Strategies (5 years or more for Initiating Implementation)

Strategy No.	Partnership Strategies	Safety Strategy Theme	Leadership	Supporting Partners
12	Establishing a community based Settlement Service Centre to develop a one stop service for Newcomers and their families.	Neighbourhoods	CDCD	Boards of Education Durham Region Local Training Board Durham Region Local Unemployment Centre Durham Region The Youth Centre
19	Investigate the benefits of establishing a registry of residential rental properties where landlords are not present.	Neighbourhoods	Town of Ajax (Legislative & Information Services)	
41	Evaluate the outcomes of the Community Youth Pilot project. Collaboratively examine observations and recommendations for implementation.	Youth, Families & Seniors	Durham Regional Police Service	Boards of Education Town of Ajax The Youth Centre
42	Review fee structure of youth memberships/ programs to ensure affordability for priority youth.	Youth, Families & Seniors	Town of Ajax - Recreation & Culture	

A Partnership-Based Community Safety Strategy for Ajax

Strategy No.	Partnership Strategies	Safety Strategy Theme	Leadership	Supporting Partners
51	Develop a communication education strategy regarding traffic safety within communities.	Transportation	Town of Ajax - Planning & Development Services, Communications	Durham Regional Police Service
56	Investigate the potential of an overnight visitor parking permit system.	Transportation	Town of Ajax	

APPENDIX A - LIST OF THE  
PROGRAMS AND SERVICES  
PROVIDED BY AJAX'S COMMUNITY  
SAFETY PARTNERS

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Programs and Services Provided by Ajax’s Community Safety Partners

Programs and Services	Program Description	Service Providers/ Involved Partners
Active Living 1 on 1	Meet with a health promoter to plan how to get active, or apply for free recreation programs	The Youth Centre
Active Parenting Program	Group program teaching parenting skills to eliminate power struggles with children / improve communication & trust. Three formats - Parenting 1-4, Parenting 5-12, and Parenting for Teens	John Howard Society
AFES Co-op Student program	Offering at least two co-op placements with fire services	Ajax Fire & Emergency Services Durham District School Board Durham Catholic School Board
Ajax-Pickering Traffic Advisory Committee	Tasked with creating innovative methods of effectively combating excessive vehicle speeds in the communities of Ajax and Pickering and administering the distribution and use of the speed display equipment throughout the community	Town of Ajax
Ajax Community Youth Pilot Project	Service providers working together to develop focused strategies that support youth at risk or those who have the potential of being at risk in Ajax.	The Youth Centre Durham Regional Police Service Durham District School Board Durham Catholic School Board Schools (elementary and secondary) Town of Ajax
Anger Management Workshop	Two hour workshop for both parents and their youth in grades 7 - 9	The Youth Centre
Anger Management Adults	Group program helping adults to identify triggers, develop coping skills, and improve overall their ability to manage emotion of anger effectively so that your own needs are met and	John Howard Society

A Partnership-Based Community Safety Strategy for Ajax

Programs and Services	Program Description	Service Providers/ Involved Partners
	communicated while preventing harm to others	
Anger Management Youth Groups	Group program helping Youth to identify triggers, develop coping skills, and improve overall their ability to manage emotion of anger effectively so that your own needs are met and communicated while preventing harm to others	John Howard Society
Auxilliary Services	Highly trained volunteers who assist police in traffic control and various community events throughout the year	Durham Regional Police Service
Baby Steps	An "Early Years" program for young parents and their children providing medical, nutrition and parenting information and support	The Youth Centre Strategic Solutions Consortium
Be-Open not Defensive	One-Day workshop for Youth on defensive reactions and how to respond	The Youth Centre
Bike Rodeos	Members of the service will help organize bike rodeos for children during community events. A rodeo includes an obstacle course, a "Bike Doctor" who will check bicycles and helmets for safety, and a review of hand signals	Durham Regional Police Service
Canadian Tire Fire Safety Day		Ajax Fire & Emergency Services
Community Helpers program	A community capacity building program for high schools (Dunbarton and Pine Ridge to date), students identify "helper" students, workshops are offered by community partners on relevant topics, support and community resource awareness.	The Youth Centre Durham District School Board Pinewood
Concurrent Disorders Programming/Networks	Working groups and networks to establish standards of care to address this complex issue, the GAIN SS assessment tool - early intervention/ at risk youth being implemented at TYC, developing a concurrent disorders group for	The Youth Centre

A Partnership-Based Community Safety Strategy for Ajax

Programs and Services	Program Description	Service Providers/ Involved Partners
	youth, parents	
CPTED	CPTED is an innovative crime prevention tool currently being applied in Durham Region in partnership with the Town of Ajax's Planning Department, Traffic Department and Parks Department	John Howard Society Town of Ajax
Crime Stoppers	A close partnership with Crime Stoppers, an independent organization that promotes the anonymous and confidential reporting of crime in the Durham Region. Crime Stoppers stickers are affixed to all first response Ajax Fire Trucks	Town of Ajax Durham Regional Police Service John Howard Society
DADS - Direction and Support	Group program for single fathers to help them cope with the role of being a single parent, transition through difficult times, maintain communication skills and develop new networks for support	John Howard Society
Dietitian Services	Individual sessions available with a dietitian to support youth with nutrition education etc., support available for schools to work on nutrition initiatives.	The Youth Centre
Dish up Dinner	Cooking sessions, make, eat and take home healthy meals for youth and family.	The Youth Centre Local Businesses
Diversity and Community Engagement Advisory Committee	Provide advice and solutions to connect and engage all residents of the Town of Ajax with their community	Town of Ajax Durham Regional Police Service
Employment Services	Job Connect (youth 16-24 out of school/work, not E.I. eligible), Summer Jobs Service (youth 15-24 in school/returning to school in the fall), resource centre (anyone, any age) for help with resumes, job search, cover letter, etc	John Howard Society Durham College Durham Region Employment Network
Equi-Pass	Online computer and soft-skills training.	John Howard Society

A Partnership-Based Community Safety Strategy for Ajax

Programs and Services	Program Description	Service Providers/ Involved Partners
	Certificates for completed courses, pre and post testing that creates tailored lessons, over 100 courses with more in development. Excellent skills upgrading resource available to you anywhere you have Internet access.	ICAN Strategic Solution Consortium
Family Safety Day	Annual "Family Safety Day" where the public can come and see some of our life saving equipment, including auto extrication demonstrations, defibrillation demonstrations, station tours and tours of the fire safety house	Ajax Fire & Emergency Services
Fire Prevention Week	Local fire prevention activities in the community	Ajax Fire & Emergency Services
Food 4 Thought	Free weekly prenatal/postnatal nutrition program for young women pregnant or with new babies	The Youth Centre Durham Region Health Dept.
Food Security	Partnership with the local food banks, TYC is able to register youth/young parents with the local food banks when accessibility issues are present. TYC is able to pick up food for clients at food banks, and is able to make referrals to food bank. Emergency food supplies are also available for urgent need clients.	The Youth Centre
Girl Talk	A sexual health awareness workshop for young women and their mothers that develops communication skills and discusses sexual health issues, healthy relationships, etc.	The Youth Centre Durham District School Board
Housing Services and Eviction Prevention	Assisting individuals and families with finding affordable housing, budgeting, landlord/tenant dispute resolution, application to subsidized housing, re-applying for personal I.D., eviction prevention (available in Bowmanville and Oshawa) NOTE: Contact Housing Help Durham for	John Howard Society

A Partnership-Based Community Safety Strategy for Ajax

Programs and Services	Program Description	Service Providers/ Involved Partners
	the Ajax area	
Smart Risk: Heroes	Multi-media program presented to Grade 9 and 10 students in Ajax and Pickering area every two years in the fall.	Town of Ajax SCOPA Durham District School Board Durham Catholic School Board
High Rise Supervisory Seminar	Safety in high rise apartments	Durham Regional Police Service
High Needs Communities	Providing workshops for 'at risk' students or whole school community, including, leadership fairs, substance use, cooking/nutrition, parent and youth workshops, peer pressure	The Youth Centre Durham Catholic and Durham District School Boards (elementary & secondary)
Individual Counselling	Counselling sessions for individuals, couples, and families for relationship issues, marriage counselling, depression, anxiety, stress, etc.	John Howard Society
Kids n Cops	Proposed by Big Brothers and Sisters, members of the Oshawa and Clarington Community Police Offices volunteer to serve as mentors to youth in the area. The program runs for one week and youth are given the opportunity to learn about policing and community involvement through interaction with police officers	Durham Regional Police Service
Kids Safety Village	Students from Grades 1, 2, and 3 attend a miniature village for lessons on traffic safety, including bicycle safety, signalling, railway and street crossings and pedestrian safety	Durham Regional Police Service
Language Instruction for Newcomers	Language Instruction for Newcomers to Canada is a program funded by the federal government, which offers free language training across the country for permanent residents. Assistance with childcare and transportation is available for eligible students.	CDCD

A Partnership-Based Community Safety Strategy for Ajax

Programs and Services	Program Description	Service Providers/ Involved Partners
Learn Not to Burn	Children's educational program conducted within the schools in partnership between Teachers and Fire and Emergency Services personnel.	Ajax fire & Emergency Services Durham District School Board Durham Catholic School Board
LGBTTTQQ Youth Group	Free drop-in, social and educational program, peer support.	The Youth Centre
Medical Services	Wide range of primary health care services, Nurse Practitioners and Physicians, focus on health education, 24 hours access to on-call medical services.	The Youth Centre
Mind Your Mood	An early intervention, community-based treatment service for youth with symptoms of depression and/or anxiety	The Youth Centre
Neighbourhood Watch	A community crime prevention program designed to reduce the threat of crime to neighbours and property. This program encourages all residents to be alert to suspicious persons or vehicles and to get to know neighbours. Lessons in crime prevention are given to participants and Operation Identification is addressed (marking belongings for identification by police)	Durham Regional Police Service
Newcomer Settlement Program	Our Newcomers Settlement support the early and effective settlement of Newcomers to Ontario. Its objective is to help you settle, adjust and to contribute life in Ontario.	CDCD
Orientation Program	A one hour single session workshop designed to orient youth ages 13 - 19 years to the possibility of one to one counselling, group counselling or other services at The Youth Centre	The Youth Centre
Pardons Assistance	Assistance with the process of applying for a pardon - Only the Pardon Board of Canada can grant a pardon. The process is long and complex,	Durham Regional Police Service John Howard Society

A Partnership-Based Community Safety Strategy for Ajax

Programs and Services	Program Description	Service Providers/ Involved Partners
	up to 18 months for the government to review an application, so it is important to make sure you have everything needed on submission or else face having to start all over again.	
Parenting Teens Group	Program designed to help parents develop effective parenting strategies through education, discussion and group problem-solving	The Youth Centre
Parent Safety Patrol	Volunteers promote traffic safety by assisting children as they travel to and from school areas. Members of the DRPS will instruct parent volunteers on traffic safety and patrol.	Durham Regional Police Service
Parent Support	Programs and services available to support parents/guardians as they support youth.	The Youth Centre Durham District School Board
PASSPORT to Health and Safety	A program offered to high school students entering the workforce outlining workplace health and safety tips, includes some computer training, plus young workers awareness training throughout the year.	SCOPA John Howard Society Durham District School Board Local Businesses
Play 4 Life	Working group that develops workshops and events to promote active living, to increase access to physical activity opportunities and health promotion events, events include Survivor Challenge.	Town of Ajax The Youth Centre
Presentations and Lectures	Members of the Durham Regional Police Service are available to speak to groups of citizens about various aspects of crime prevention and personal safety, including robbery, fraud, home or business security, internet safety, drug awareness,	Durham Regional Police Service
Project X-change	Project X-Change is a harm reduction program for persons with substance abuse / addictions.	John Howard Society Durham Region Health Dept.

A Partnership-Based Community Safety Strategy for Ajax

Programs and Services	Program Description	Service Providers/ Involved Partners
	Safe disposal of used items, sterile supplies, counselling, connections to detox/rehab services, public presentations and awareness education and more.	AIDS Committee of Durham Region
Quit Smoking Kits and Sessions	For Youth, quit kits and/or one-on-one smoking cessation sessions with a health promoter	The Youth Centre
Racing Against Drugs	Annual educational event that teaches Grade 5 students about drugs and alcohol. Each year, students from schools across the region participate in the drug awareness program and learn prevention and alternatives to drug use	Durham Regional Police Service
Radar Message Boards	Posts the speed of vehicles on an electric billboard to warn drivers to slow down. This service is provided by the DRPS Volunteers	Durham Regional Police Service - Volunteers
Rail Safety		SCOPA
RADS - Rape Aggression Defense System	Educate women and girls on self defense, increase independence and realize their own physical power	Town of Ajax SCOPA The Youth Centre Durham Regional Police Service Durham District School Board
Recreation, Arts, & Culture Advisory Committee	In an advisory capacity, serves to strengthen recreation service opportunities for all residents. Recreation & Culture is described in a broad sense that encompasses sport, arts & culture, general leisure programs and services	Town of Ajax
Recreational Programs	Variety of recreational, sports, arts & culture programs and services that benefit the skill development, growth & leadership of children/youth.	Town of Ajax YMCA
Residence Programs	Whitby & Oshawa Only - Assist participants in learning the skills necessary to live	John Howard Society Durham Region Housing

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Programs and Services	Program Description	Service Providers/ Involved Partners
	independently in the community. Individuals live together in a home under staff supervision and share in all the responsibilities to taking care of that home (e.g. shopping, meal planning, chores, etc)	Children's Aid Society
Residential Smoke Alarm Campaigns	AFES personnel educating the public on the importance of testing smoke alarms on a regular basis	Ajax Fire & Emergency Services
Regional RIDE Program	Members of the Traffic Enforcement Unit promote safe driving by installing checkpoints in areas across the region	Durham Regional Police Service
Risk Watch	Teaches personal safety and fire prevention to children between junior kindergarten and Grade 8.	Ajax Fire & Emergency Services Durham Regional Police Service
Road Safety Challenge Committee	In partnership with community sponsors, our Traffic Safety Officers help raise awareness about traffic collisions and safe driving during educational week in the communities of Oshawa and Whitby	Durham Regional Police Service
Road Watch	When you experience aggressive drivers, risk-takers or anyone breaking the law, you, the local citizen, can report the offense on a Citizen Report Form	Durham Regional Police Service
Safety Patroller Program	Sponsored by the Canadian Automobile Association, students between 9 - 14 years of age develop knowledge and skills in both pedestrian and vehicle traffic while assisting crossing guards.	Durham Regional Police Service
Safe at Home Residential Inspection Program	Ajax Firefighters help residents make sure their homes are fire safe by conducting voluntary home inspections including testing and verifying	Ajax Fire & Emergency Service

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Programs and Services	Program Description	Service Providers/ Involved Partners
	all smoke alarms.	
Safe Communities Incentive Program		SCOPA
Say What Coalition	Develops conferences, workshops for LGBTTTQQ youth and youth service providers.	The Youth Centre Durham District School Board AIDS Committee of Durham Region
School Fire Drills	Practice with local schools on fire drill procedures	Ajax Fire & Emergency Services Durham District School Board Durham Catholic School Board Schools (elementary & secondary)
Seniors Organized programs	Drama, Watercolour Painting, Multimedia Class, Drawing for beginners, Acrylic Painting, Older adult fitness, Older Adult yoga, Tai Chi, Older Adult Pilates, Co-ed recreational badminton, OsteoFit, Ballroom dancing, Older adult strength training, Group circuit training,	Town of Ajax
Seniors Friendship Club	Cards, Bingo, day-trips, carpet bowling, fitness classes	Town of Ajax
Pickering Village Seniors	Cards, Bingo, day-trips, carpet bowling, fitness classes	Town of Ajax
Sexual Health Presentation	Presentations to grades 7/8 and 9, 11 on sexual health facilitated by a nurse practitioner	The Youth Centre Durham District School Board
SMILE Prenatal Classes	Single Mothers Infant Learning Experience" (SMILE) is a free 7 week prenatal program for expectant young mothers	The Youth Centre Durham Region Health Dept.
Smoking Cessation	Individual and group sessions to assist those who wish to quit smoking, quit smoking kits are available also.	The Youth Centre
Step Safely and Sand the Way		SCOPA

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Programs and Services	Program Description	Service Providers/ Involved Partners
Substance Use Awareness	On site assessments available for Pinewood Centre to facilitate an easier transition to addiction services.	The Youth Centre Pinewood
Substance Use Awareness Workshops	Individual session for youth to assess their own substance use and classroom presentations to increase students knowledge of the issues related to substance use.	The Youth Centre
Substance Use Health Promotional Programming	Events and contests to increase youth awareness of substance use issues and to focus on positive youth involvement.	Town of Ajax SCOPA The Youth Centre Durham Region Health Dept. Pinewood
Support of Students in High Needs Communities	Providing workshops for "at-risk" students or whole school community including: leadership fairs, substance use, cooking/nutrition, parent and youth workshops, body image, peer pressure, spa days.	The Youth Centre
Spa Days	Hands on activities, homemade spa treatments, healthy snacks, relaxation, exercise	Town of Ajax The Youth Centre Local Businesses
Teen Driving Challenge	Help teens learn about road safety in a fun and challenging environment	
The Way Things Are	Demonstrate to local small businesses the impact of government cutbacks on social service agencies, and how they can improve their communities by donating funds and volunteer services	Churches Ajax Pickering Board of Trade
Talking About Mental Illness (TAMI)	Community coalition that delivers an anti-stigma program in the schools with speakers who are people living with mental illness, also delivers a TAMI Summit fostering youth action in schools.	The Youth Centre Durham Region Mental Health Services

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Programs and Services	Program Description	Service Providers/ Involved Partners
TAPPC	Arson Prevention Program for Children - AFES works to assist parents in addressing problems relating to young fire setters	Ajax Fire & Emergency Services Durham Region Family Services
The Outlet	Social drop-in group for Lesbian, Gay, Bisexual, Transgender, Transsexual, Two-Spirited, Intersexual, Queer or Questioning youth and their friends	The Youth Centre
Tobacco Denormalization - Youth Action Alliance	Initiatives in the community and high schools run by youth to raise awareness of the tobacco industry's manipulative marketing tactics that target youth.	The Youth Centre Durham Region Health Dept.
Tours of AFES Equipment and Facilities	Station tours are scheduled as requested - visitors are provided with important fire safety information and receive a tour of the station, trucks and equipment.	Ajax Fire & Emergency Services
TYC Volunteer Action days		The Youth Centre YMCA
Under the Influence - Substance Abuse Awareness Workshop	An informal and interactive single session workshop designed to increase youth awareness of substance use issues and decision making	The Youth Centre
Upgrading Workshop	Workshops on resume writing, interviews, job searching, workplace safety, introduction to computers, budgeting, and many more.	John Howard Society
Venturers Program	Partnership with Scouts Canada, members of this program are introduced to police functions and offer their assistance as trained volunteers in programs such as seatbelt safety and Racing Against Drugs	Durham Regional Police Services
VIP Program - Values, Influences and Peers	Partnership with area school boards and the Durham Regional Police Service, the VIP Program is designed for Grade six students, assisting them	Durham Regional Police Service

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Programs and Services	Program Description	Service Providers/ Involved Partners
	in making informed choices related to values and the law	
Volunteers - DRPS	Volunteers assist the Durham Regional Police Service for many community events and activities, including Child Safety Seat events, Puppet Patrol, Child Print, Kids Safety Village and Community Police Days	Durham Regional Police Service
Volunteers - Recreation & Culture	Volunteers to assist in the delivery of a variety of fun, family-oriented special events in the community	Town of Ajax
Youth Dances	Town organized dances for youth	Town of Ajax
Youth Drop in Programs	Drop-in times for a variety of activities (Badminton, Basketball, Break-dancing)	Town of Ajax
Youth Engagement Committee	Increase the skills and leadership capacity of Ajax youth and provide them with opportunities for growth and civic engagement	Town of Ajax
Youth Registered Programs	Volleyball, Teen Kickboxing, CPR, First Aid, Healthy Childhood Development, Hip Hop Dance, Teen Yoga, Junior weight training, Mother/Daughter Yoga, Swimming Lessons, Summer Camps	Town of Ajax
Youth Rooms	Place to hang out with friends, relax and watch TV, play pool or video games	Town of Ajax
Weigh Smart	A FREE 8 week weight loss program for young people ages 13 - 19 years	Town of Ajax The Youth Centre
Winter Active	Events and activities to promote active living during the winter months.	The Youth Centre
Youth Parent Support	Individual support available to young families regarding breast feeding support, parenting, advocacy, community resources, nutrition, etc.	The Youth Centre Durham Region Health Dept. Pregnancy Help Centre Rose of Durham

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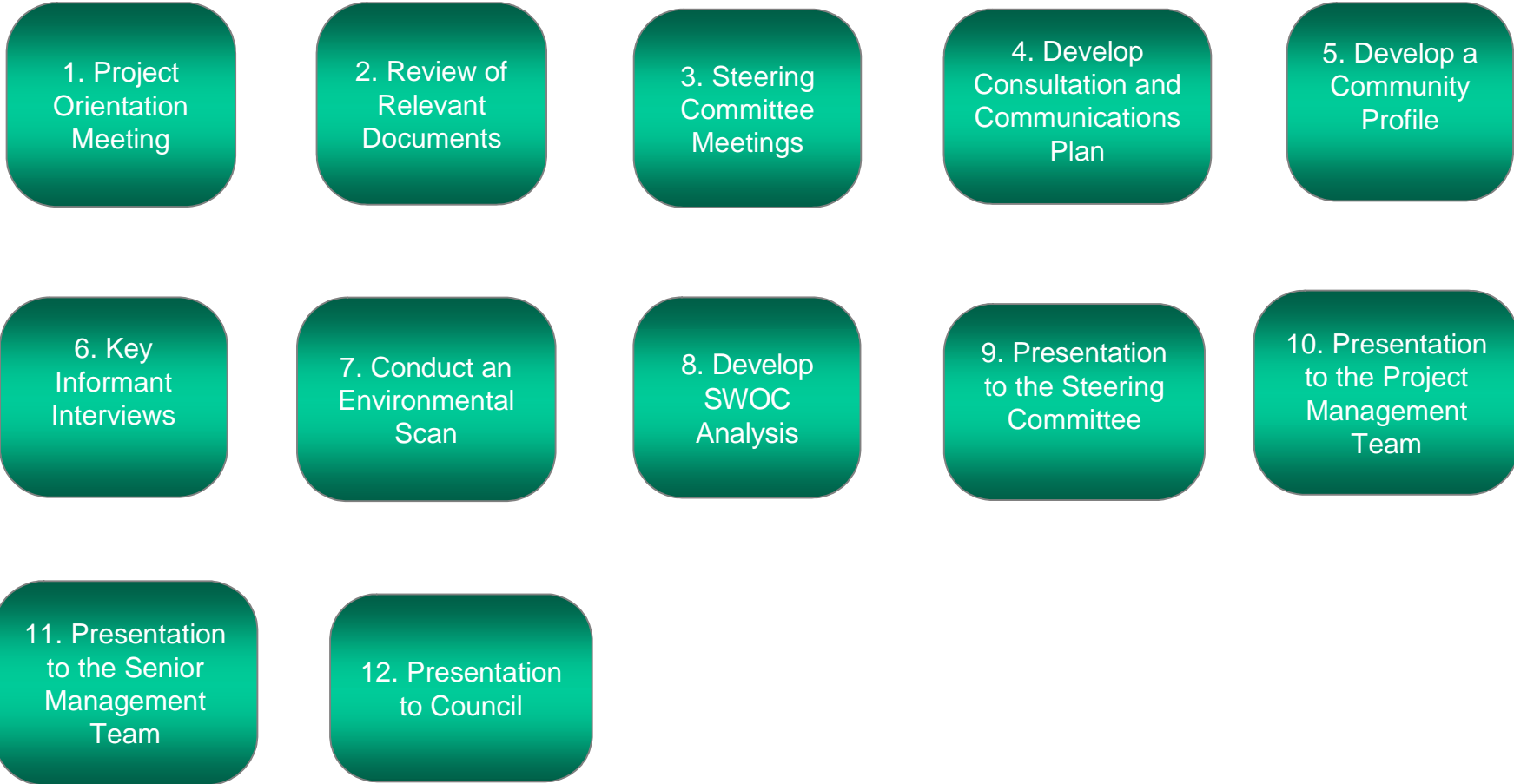
Programs and Services	Program Description	Service Providers/ Involved Partners
Youth Outreach Worker Program	Prevention and early intervention for youth at risk (under serviced youth).	Town of Ajax The Youth Centre Durham Regional Police Service Durham District School Board

# APPENDIX B - WORK PLAN FOR THE DEVELOPMENT OF THE CSS

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# Community Safety Strategy Work Program

Phase 1: Establishing the Community Safety Strategy Process (June to October 2007)



# Community Safety Strategy Work Program Continued

Phase 2: Consultation and Communication (October to December 2007)



Phase 3: Develop Draft Community Safety Strategy (December to May 2008)



# Community Safety Strategy Work Program Continued

Phase 4: Finalize the Community Safety Strategy (May to October 2008)



## Community Safety Strategy Work Program Continued

Phase 5: Support for Presentations of the Final CSS (October 2008)

34. Final Committee Meeting/ Wrap up

35. Final Adoption/  
Approval by Town Council