



Durham Region Homelessness Update

February 2026

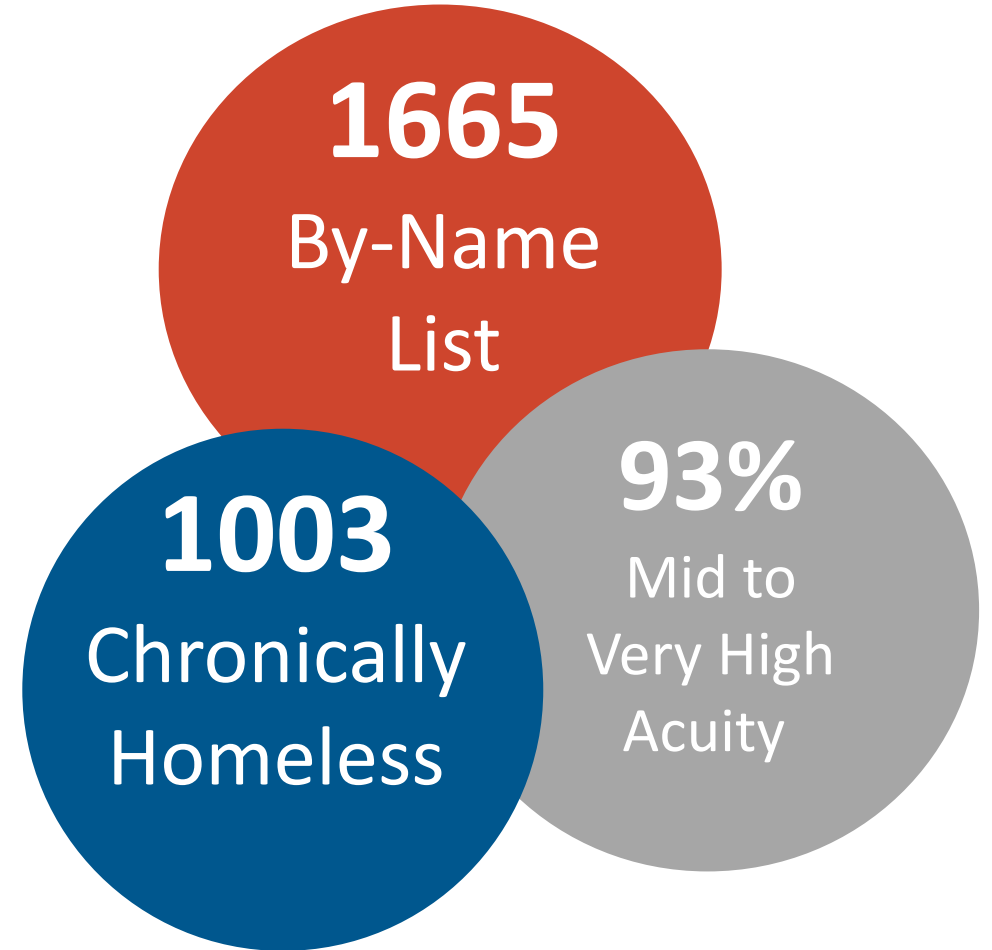


Durham Region Homelessness Numbers

January 2026

Municipality Breakdown Actively Homeless:

Ajax: 330	Pickering: 101
Brock: 27	Scugog: 43
Clarington: 111	Uxbridge: 17
Oshawa: 773	Whitby: 262



Durham Region Homelessness Numbers

January 2026



Total move-ins for 2025



Average number of
monthly move-ins in 2025



Outflow

People removed from our
Chronic Homelessness Number

60

People moved into housing

52

People with no contact for 60+ days.

Ajax Homelessness Numbers

January 2026

Total move-ins



November 2025



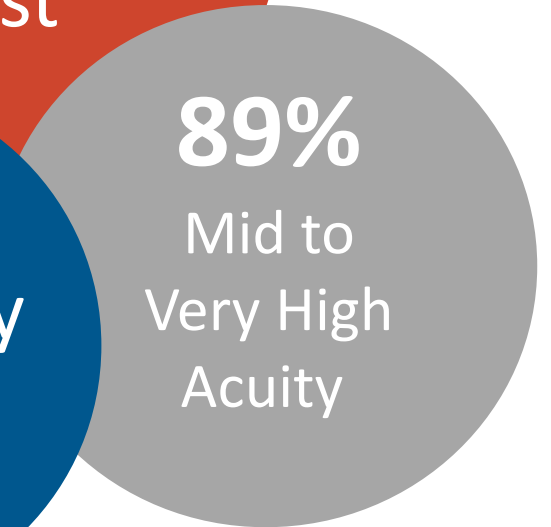
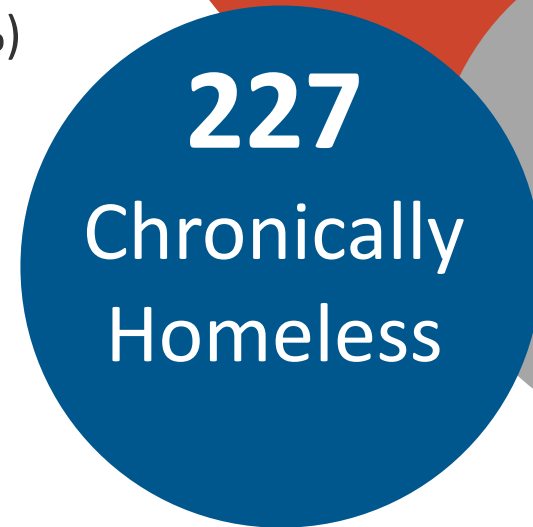
December 2025



January 2026

Ages Range

- 16-24: 38 (12%)
- 25-34: 76 (23%)
- 35-44: 85 (26%)
- 45-54: 47 (14%)
- 55-64: 57 (17%)
- 60+: 26 (8%)



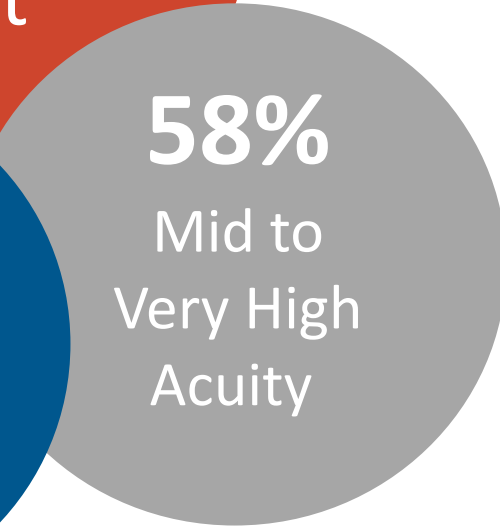
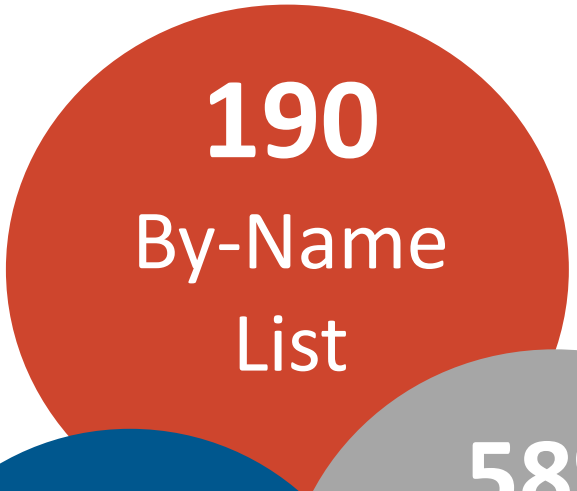


Durham Region Indigenous Homelessness

January 2026

Ajax: 31	Pickering: 9
Brock: 4	Scugog: 5
Clarington: 9	Uxbridge: 3
Oshawa: 98	Whitby: 31

First Nation: Off Reserve - 72
 First Nation: On Reserve - 5
 Inuit - 1
 Métis - 33
 Non-Status – 79



Newly Identified 8



Outflow

People removed from our Chronic Homelessness Number

5

People moved into housing

11

People with no contact for 60+ days.



Winter Warming Site 2025/2026

Shelters, Warming Centres and Cooling Locations - Region of Durham

CFOC - Doors of Compassion

Ajax Town Hall, Council Chambers

Address: 65 Harwood Avenue South, Ajax (access to the space is available through the Council Chambers entrance)

Regular Hours: 7 p.m. to 7 a.m.

Opening date: Will remain open nightly until March 15, 2026.

CFOC - Doors of Compassion

Ajax Hub (24 hours, seven days a week drop-in)

Address: 125 Commercial Avenue, Ajax

Regular hours: 24 hours, seven days a week

Phone: 365-885-7089

Criteria: 18 years of age and older, all genders, pet-friendly

Capacity: 41 spaces

Opening date: December 1, 2025



Donation

- To donate, please contact HomelessHelp@durham.ca. They will provide you with further instructions on how to proceed with your donation.

Items that are currently in high demand include:

- Hats
- Mitts
- Socks
- Chapstick
- Hand warmers
- Long underwear
- Sweatshirt
- Hoodies
- Boots
- Coats
- Track pants
- Bandages
- Milk bags (these are used as boot liners)

These items are essential for keeping our vulnerable community members warm during the winter season.



27 Station Street Numbers (30 Beds)

January 1, 2025 to December 31, 2025

	Female	Male	Non-Binary	Total
	Unique Clients	Unique Clients	Unique Clients	Unique Clients
16-24	1	0	0	1
25-34	6	22	1	29
35-44	11	21	0	32
45-54	3	13	0	16
55-64	8	28	0	36
65+	3	7	0	10
Total	32	91	1	124

Household Type

	Unique Clients	Unique Households
Couple with children	0	0
Couple without children	11	11
Single	113	113
Total	124	124



Doors of Compassion Numbers (17 Beds)

January 1, 2025 to December 31, 2025

	Female	Male	Non-Binary	Total
	Unique Clients	Unique Clients	Unique Clients	Unique Clients
16-24	0	0	0	0
25-34	0	6	1	7
35-44	6	7	0	13
45-54	0	10	0	10
55-64	1	21	0	22
65+	2	6	0	8
Total	9	50	1	60

Household Type

	Unique Clients	Unique Households
Couple with children	0	0
Couple without children	3	3
Single	57	57
Total	60	60

Street Outreach Continuum



Engagement

Connecting to anyone experiencing unsheltered homelessness.



Intensive Case Management

Specialized service for people from the by-name-list (BNL) with complex health and social needs.



Housing Retention Case Management

Teams-based approach that helps clients maintain their housing, enhance their life skills, address their health and mental health issues, and access community resources.





Regional Street Outreach Services

- Water and referrals to food programs
- Identification of documents and facilitation of social assistance
- Wellness checks
- Ongoing engagement to support housing readiness
- Providing items (e.g., sunscreen, clothing, Naloxone, clothing, tick information, etc.)
- Harm reduction education and referrals
- Referrals to shelters and transportation to the shelter
- Referrals to warming/cooling centres during extreme weather alerts
- Encampment relocation supports
- Safety planning
- Mobile ByName List access point
- Mental health and addiction supports through the Mental Health Outreach Program (MHOP)
- Medical care and mental health supports through the Primary Care Outreach Program (PCOP)





Outreach By the Numbers - Ajax

Engagement Type	Total Engagements- January 2026
Individual Engagements Region Wide	2520
Individual Engagements in Ajax	422
Encampment Engagements	0
Business Engagement Surveys (since October 2025)	47
Proactive Checks in Ajax	270
Proactive Checks in Ajax Resulting in Engagement	185
Community Education & Street Safety	2

Contact Us

All homelessness-related matters can be referred to the **Homeless Help Line**, which will triage requests to the appropriate Regional Homelessness Team for response, e.g.:

- People who are worried about losing their housing
- Inquiries about homelessness
- To report an encampment, individual who may be unsheltered, or individual living in their vehicle
- Requests for support with service navigation



The graphic features the Durham Region logo on the left, a central illustration of a house with a brown roof and white walls, flanked by four green trees, and the text 'Homeless Help Line' in a large, bold, blue font. Below this, three contact options are listed: 'Online' with a globe icon, 'Email' with an envelope icon, and 'Phone' with a telephone handset icon. To the right of these options is a QR code. At the bottom, there is a note about accessible formats.

 DURHAM REGION



Homeless Help Line

 **Online**
durham.ca/EmergencyShelters

 **Email**
Homelesshelp@durham.ca

 **Phone**
905-668-4113 ext. 5510
toll free 1-800-372-1102 ext. 5510
311 ext. 5510



Scan the QR code to visit Durham's Emergency Shelters webpage.

If you require this information in an accessible format, please contact the Accessibility Coordinator at accessibility@durham.ca or 905-668-4113 ext. 2009.

Questions



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