

COVID-19

Property Taxes FAQ

Property tax penalties and interest charges have been waived for May and June, 2020 for both residents and businesses.

If you pay taxes on your own

If you are not able to make the full payment by April 24, 2020, there will be no late payment penalties charged for the months of May and June. You will have until the end of June to pay your April tax bill.

If you are on our Instalment Pre-Authorized Payment Plan

You have three options:

1. Make no changes to your plan.

We will debit your account the full amount due on April 24, 2020.

2. Cancel your enrolment.

No automatic withdrawal will occur and you will revert back to paying taxes on your own.

3. Request a reduction to your withdrawal.

You may direct us to either reduce the amount to be withdrawn or change it to zero. You will remain on our Instalment Plan. If you reduce your withdrawal, we will only debit your account the amount specified.

All requests for changes to any pre-authorized payment plan must be received in writing (email or 24-hour drop box) no later than April 5, 2020. If you miss the April 5 deadline, the withdrawal will be requested from your bank. If the payment does not clear, the Town of Ajax will waive our NSF fees; you may wish to contact your bank to ask about their fees.

If you are on our Monthly Pre-Authorized Payment Plan

You have three options:

1. Make no changes to your plan.

We will continue to debit your account on the 15 day of each month.

2. Cancel your enrolment.

You will revert back to paying taxes on your own.

3. Request a reduction to your withdrawal.

You may direct us to either reduce the amount to be withdrawn or change it to zero. You will remain on our Monthly Plan. If you reduce your withdrawal, we will only debit your account the amount specified.

All requests for changes to any pre-authorized payment plan must be received in writing (email or 24-hour drop box) no later than April 5, 2020. If you miss the April 5 deadline, the withdrawal will be requested from your bank. If the payment does not clear, the Town of Ajax will waive our NSF fees; you may wish to contact your bank to ask about their fees.

If taxes are collected with your mortgage payments

If your property taxes are currently collected by your mortgage company, please discuss this situation with your bank regarding how they will be proceeding. Taxes will be due on April 24, 2020 but your mortgage company may be able to decide what they will send us on your behalf. The Town of Ajax has no control over what your mortgage company collects or remits to us.

If you pay taxes on your own and have a past due balance owing by March 31

If you have an unpaid tax balance currently owing from the February 28, 2020 due date, penalty will be charged for the month of April; however, no penalty will be charged for the months of May and June.

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